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is only the view of the author*

# **Assessing and Communicating Resilience/Efficiency Tradeoffs in Complex Systems**

**Igor Linkov, PhD**

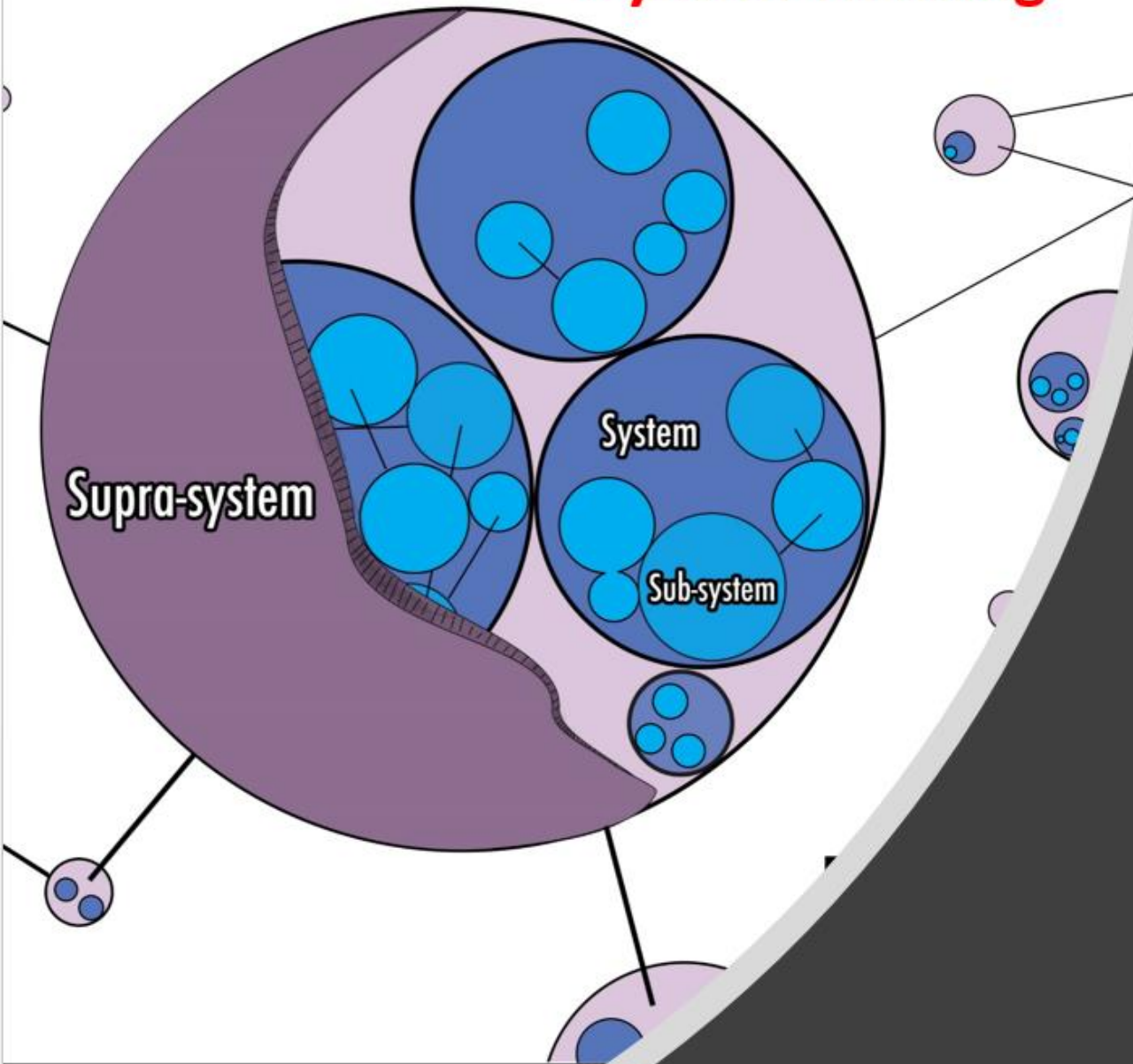
Senior Science and Technology Manager (SSTM), US Army Engineer R&D Center;

Adjunct Professor, Carnegie Mellon University and University of Florida

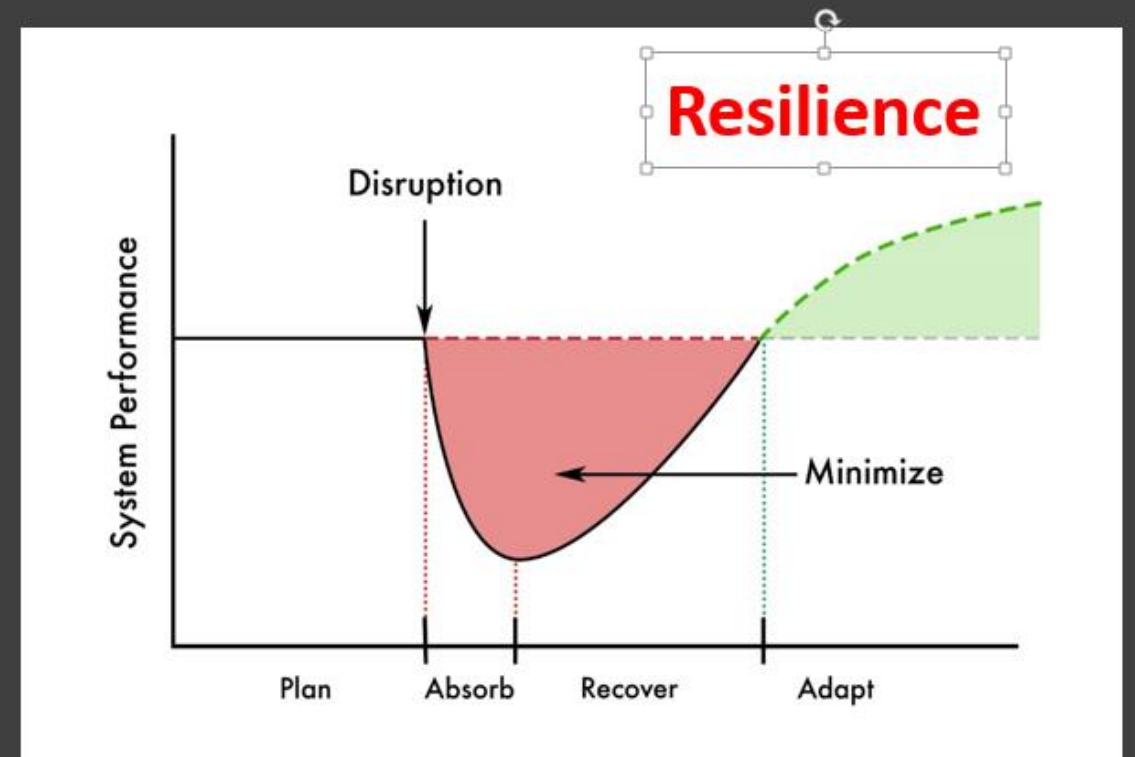
[Igor.Linkov@usace.army.mil](mailto:Igor.Linkov@usace.army.mil)

1 October 2022

## System Thinking

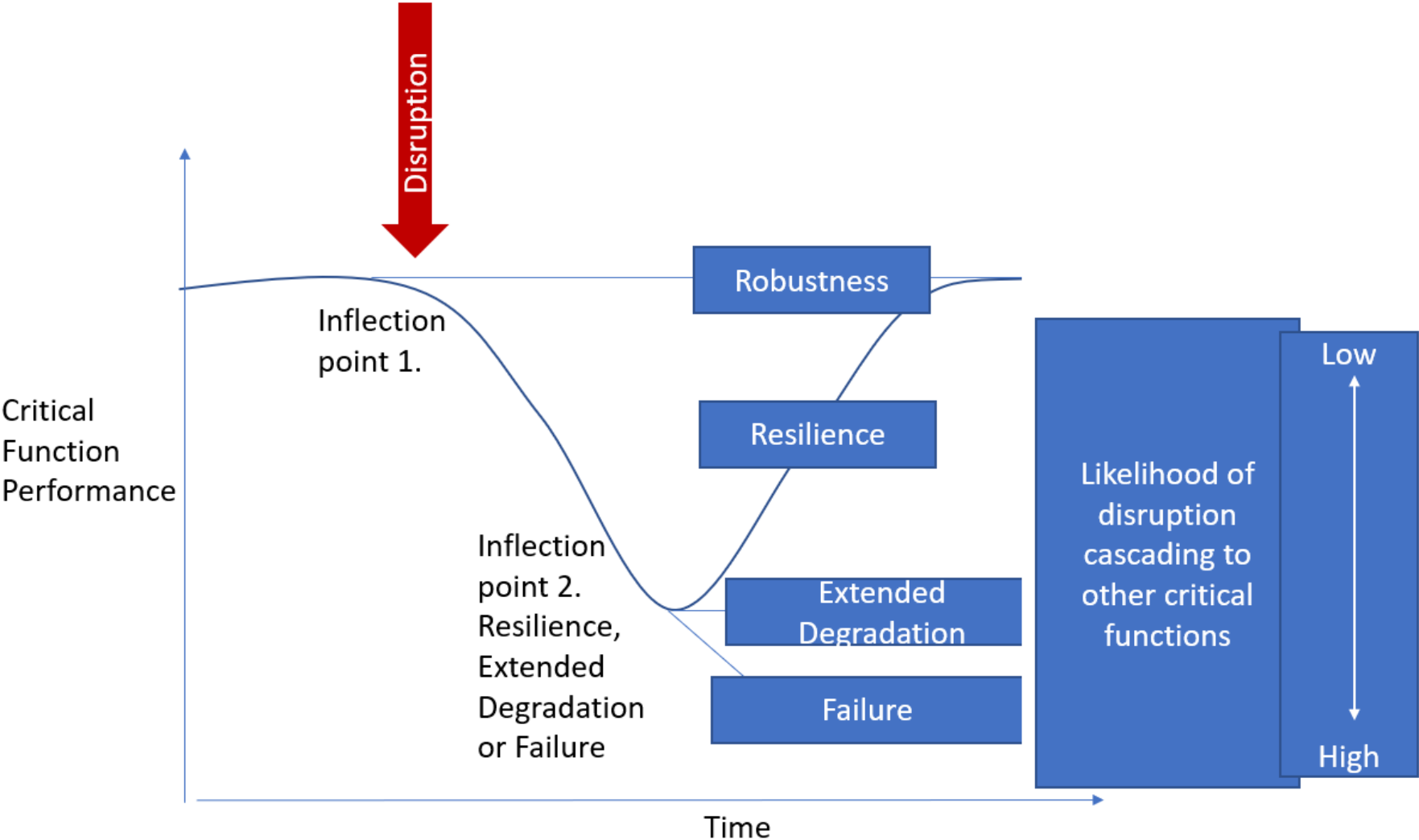


What Makes Complex Systems (Communities) Susceptible to Threat?



After Linkov and Trump, 2019

# Crisis Management, Business Continuity and Resilience



After Galaitsi, Linkov et al, 2022

# What Did the [real] Doctor Say?

REVIEW

Open Access

System models for resilience in gerontology: application to the COVID-19 pandemic

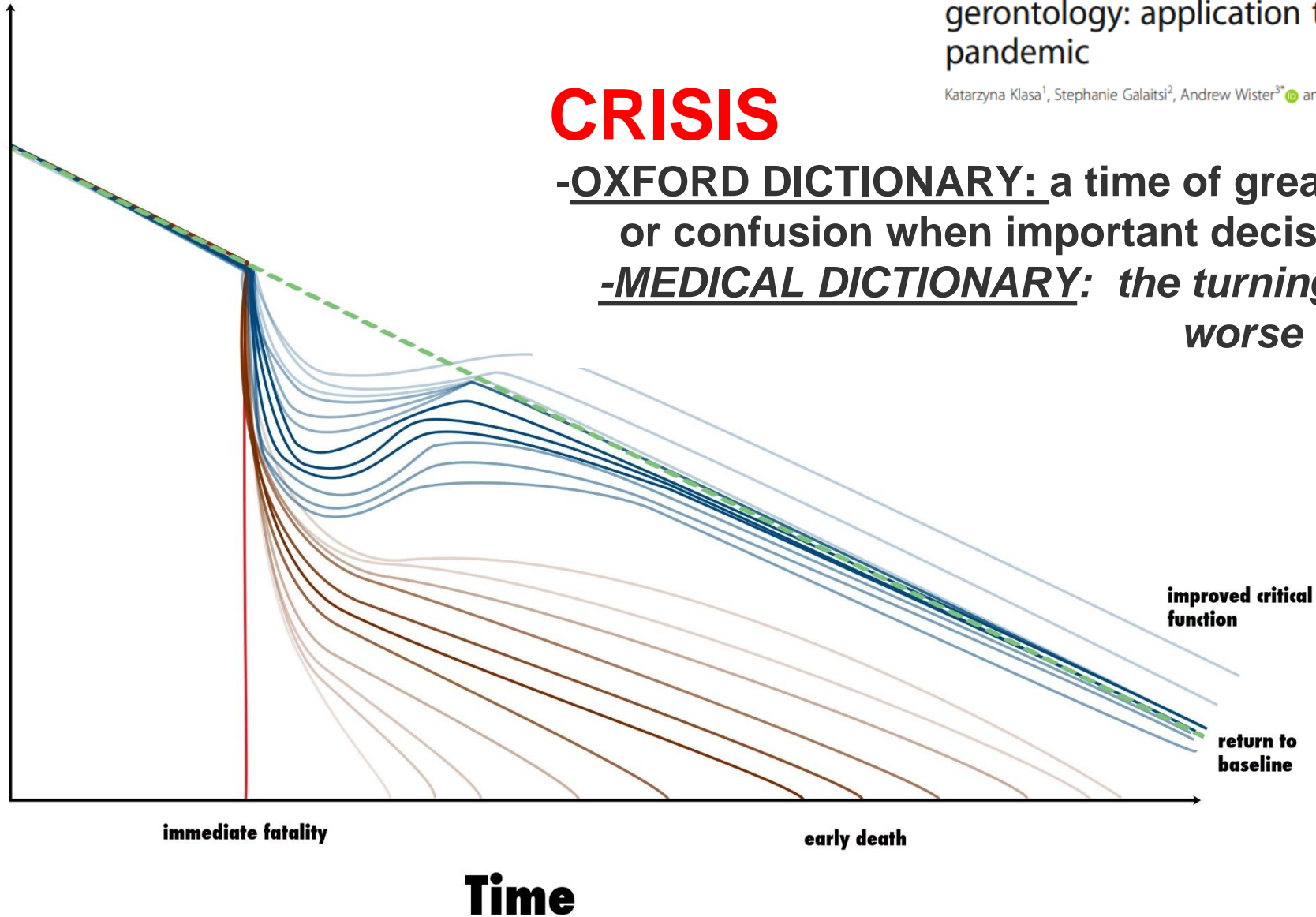
Katarzyna Klasa<sup>1</sup>, Stephanie Galaitsi<sup>2</sup>, Andrew Wister<sup>3\*</sup> and Igor Linkov<sup>2</sup>



## CRISIS

- OXFORD DICTIONARY: a time of great danger, difficulty, or confusion when important decisions must be made
- MEDICAL DICTIONARY: the turning point for better or worse in an acute disease

**Critical Function**



immediate fatality

early death

improved critical function

return to baseline

**Time**

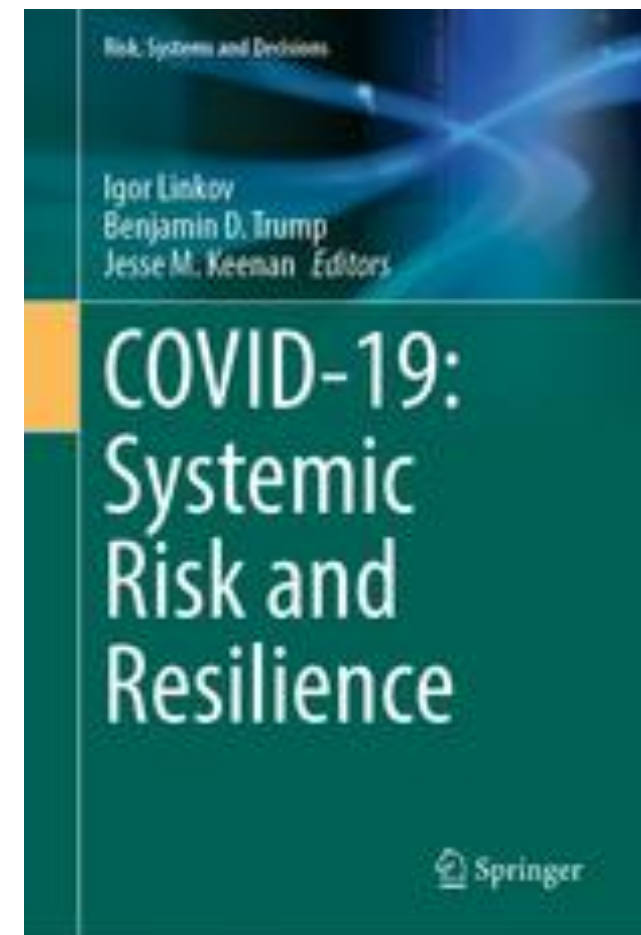
# Outline: Science and Practice of Resilience

**Uncertainty in Modeling:** IAEA Model intercomparisons – significant uncertainty driven by judgment of modelers

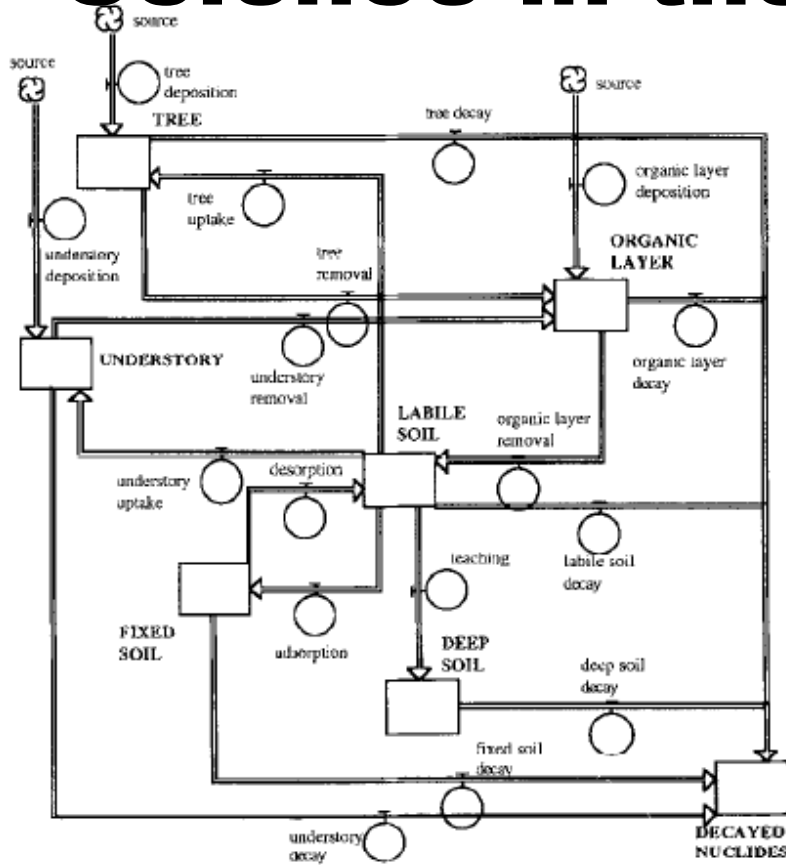
**Science and Crisis:** Historical perspectives (Venice), Decision Maker Needs in COVID - New England, Supply Chain Crisis in CA

**Resilience Theory:** Taxonomy, Measurements, Efficiency/Resilience, By Design and by Intervention

**Conclusion:** Scientists need to be honest to data, relevant to decisions, and timely in crises.



# Science in the Time of Crises: Chernobyl



FORESTPATH (1993-1995)



Forests in Japan (2012)

Viewpoint

pubs.acs.org/est

## Radioactive Contamination of Natural Ecosystems: Seeing the Wood Despite the Trees

Shoji Hashimoto,<sup>\*,†</sup> Igor Linkov,<sup>‡</sup> George Shaw,<sup>§</sup> and Shinji Kaneko<sup>†</sup>



Available online at [www.sciencedirect.com](http://www.sciencedirect.com)

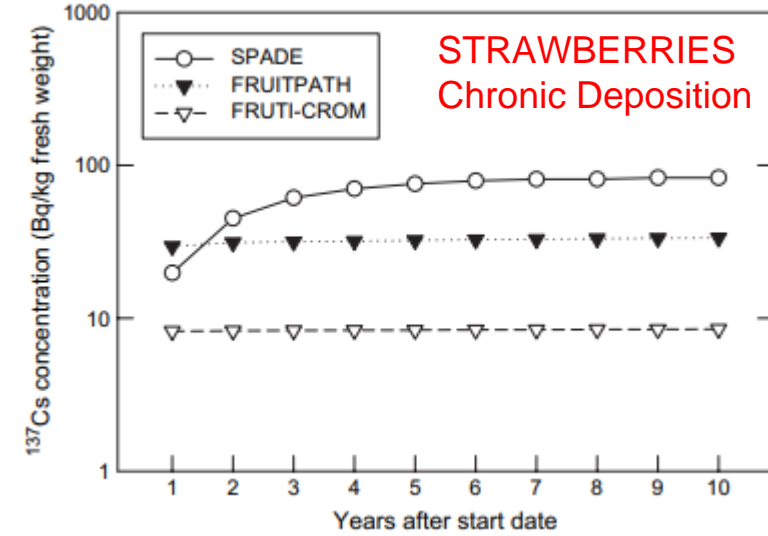
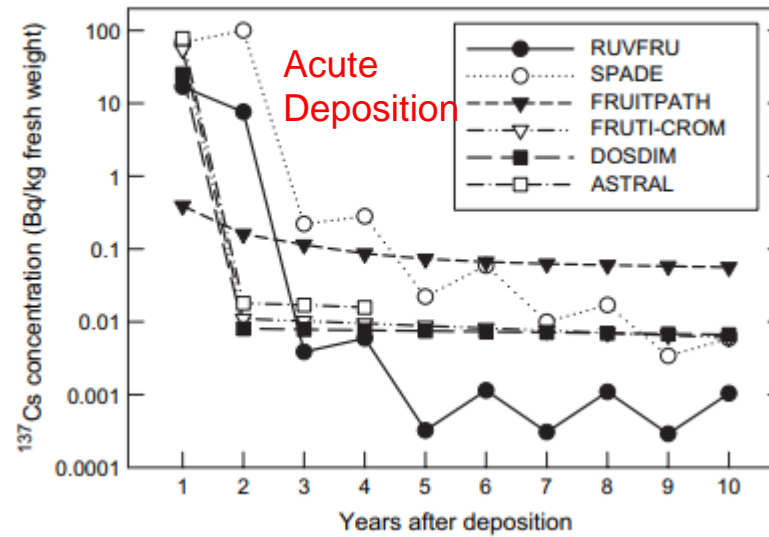
SCIENCE @ DIRECT®

Journal of Environmental Radioactivity 84 (2005) 271–284

JOURNAL OF ENVIRONMENTAL RADIOACTIVITY

FRUITPATH (1995-2002)

F. Carini et al. / J. Environ. Radioactivity 84 (2005) 271–284



SCIENTIFIC REPORTS

OPEN

Predicted spatio-temporal dynamics of radiocesium deposited onto forests following the Fukushima nuclear accident

SUBJECT AREAS:  
ENVIRONMENTAL SCIENCES

BIOGEOCHEMISTRY  
POLLUTION REMEDIATION

Shoji Hashimoto<sup>1</sup>, Toshiya Matsuura<sup>2</sup>, Kazuki Nanko<sup>1</sup>, Igor Linkov<sup>3</sup>, George Shaw<sup>4</sup> & Shinji Kaneko<sup>1</sup>

# International Atomic Energy Agency Model Intercomparisons

- Multiple types of uncertainty strongly affect modeling results
  - parameter, model, scenario
- Understanding uncertainty is essential to:
  - Conduct analysis consistent with current regulatory guidance
  - Gain trust and confidence

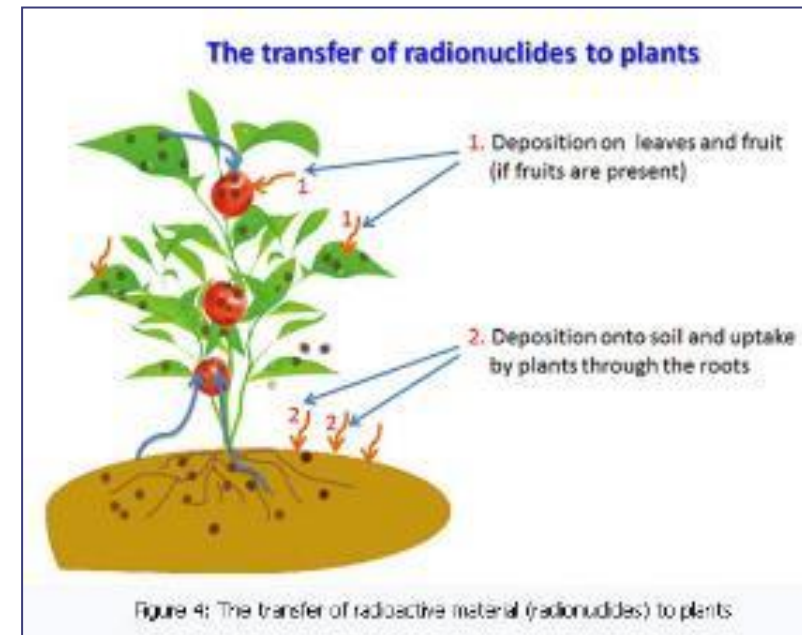
Generally:

- Conclusions can be generalized to a wide range of models and situations.

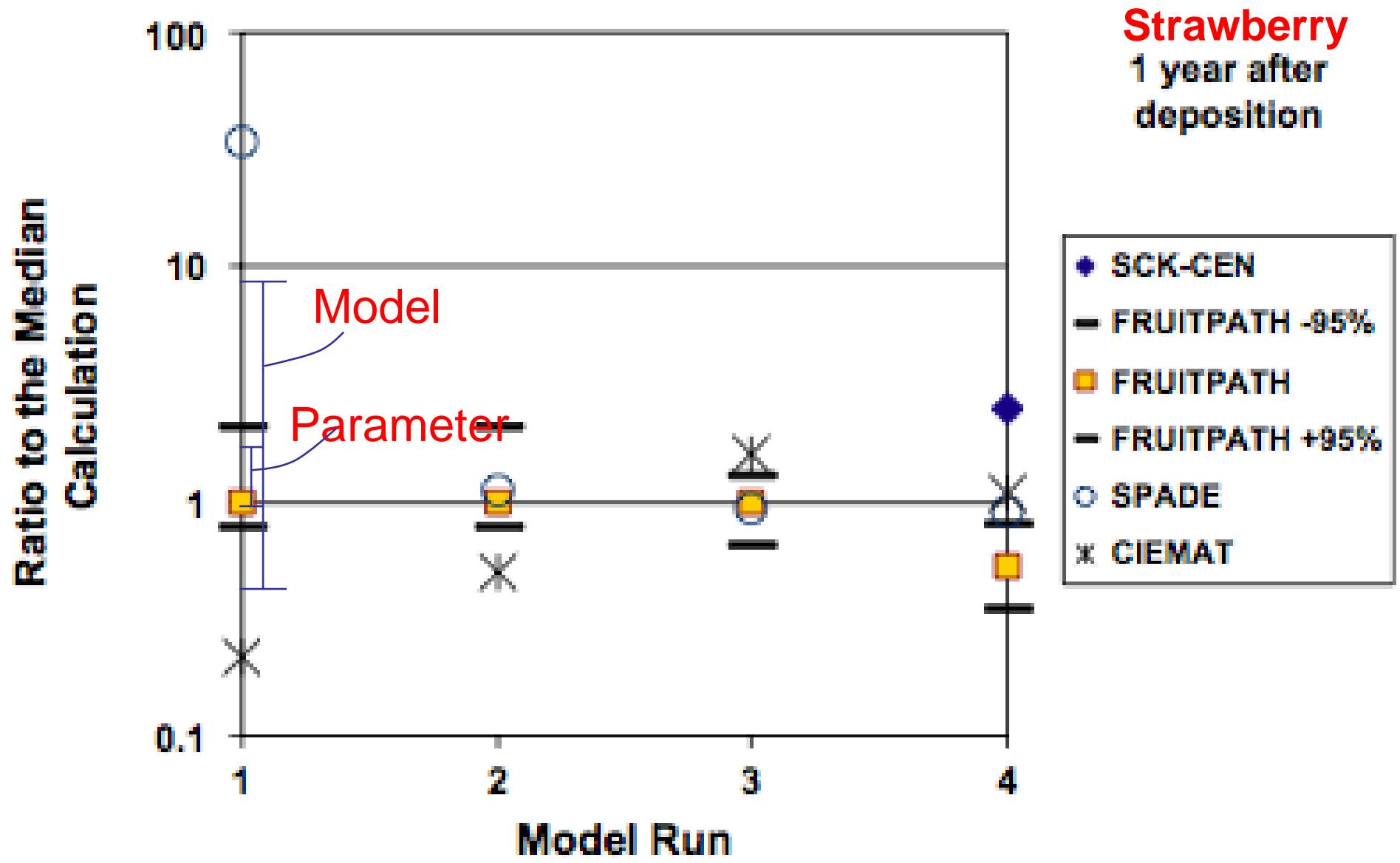
*Risk Analysis, Vol. 23, No. 6, 2003*

## Model Uncertainty and Choices Made by Modelers: Lessons Learned from the International Atomic Energy Agency Model Intercomparisons†

Igor Ljankov<sup>1\*</sup> and Dmitriy Burmistrov<sup>2</sup>

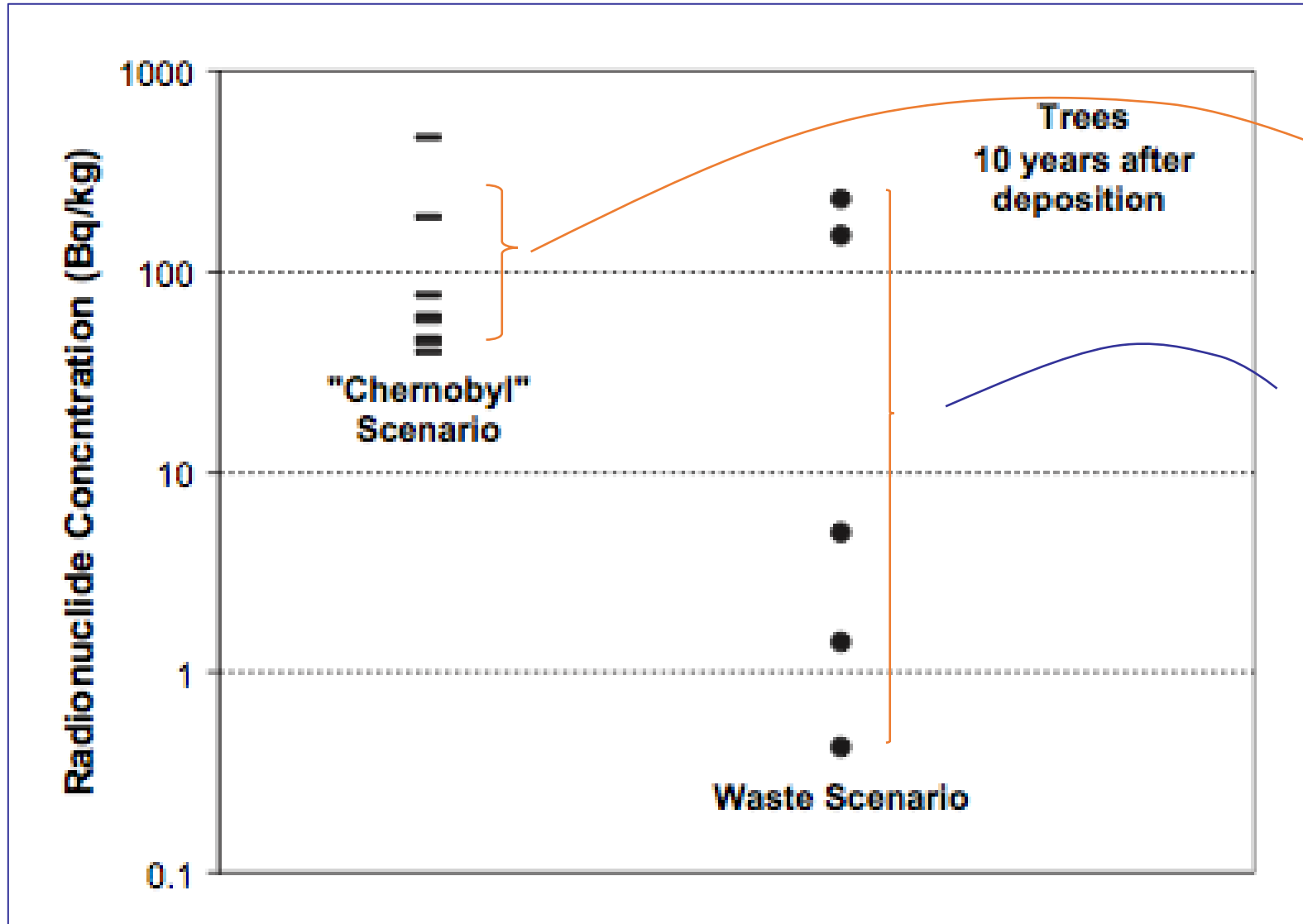


# Model vs. Parameter Uncertainty



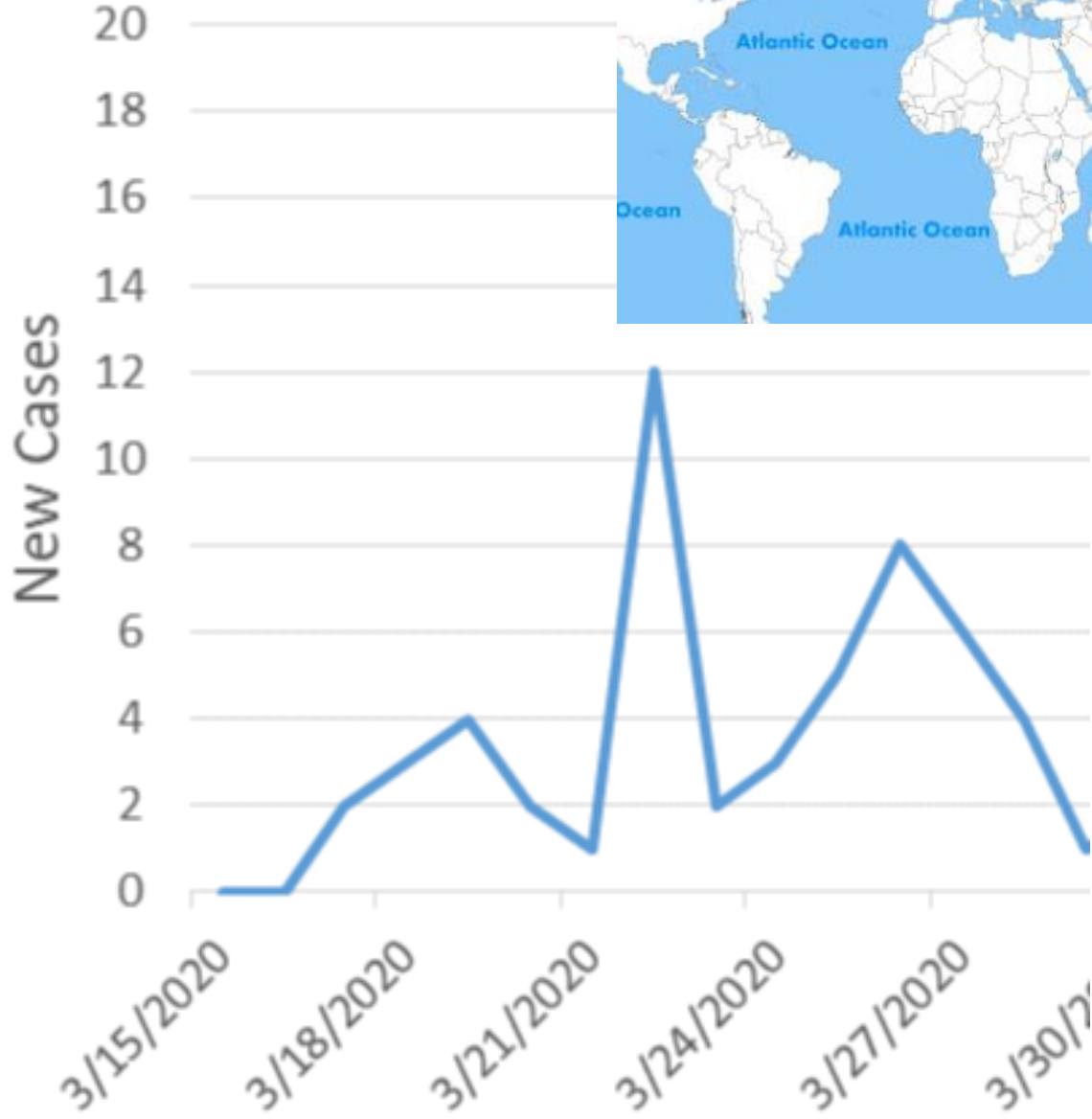


# “Modeler” Uncertainty (Subjectivity)

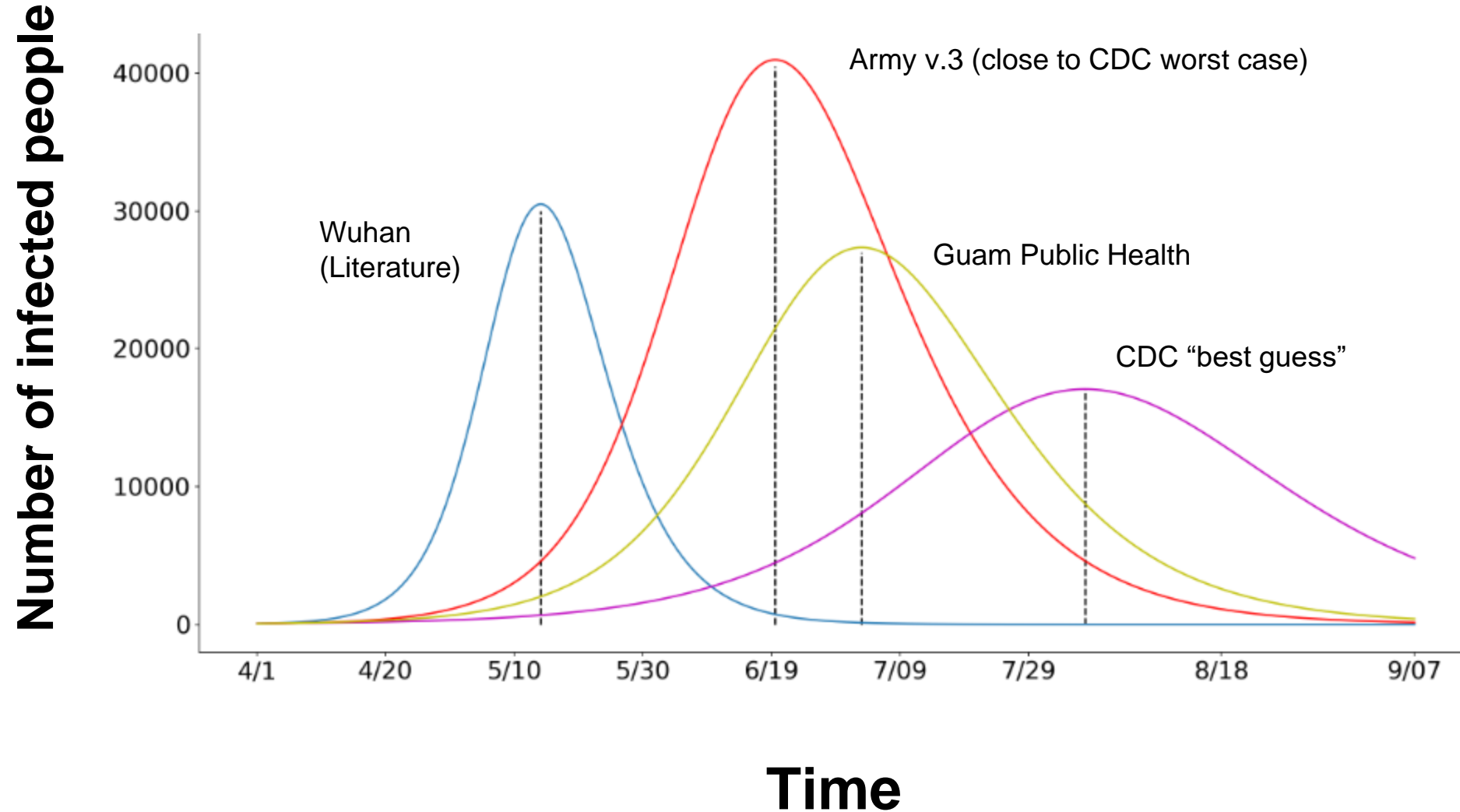


- Familiar “Chernobyl” Scenario within 1 order of magnitude
- Unfamiliar Waste Scenario almost 3 orders of magnitude

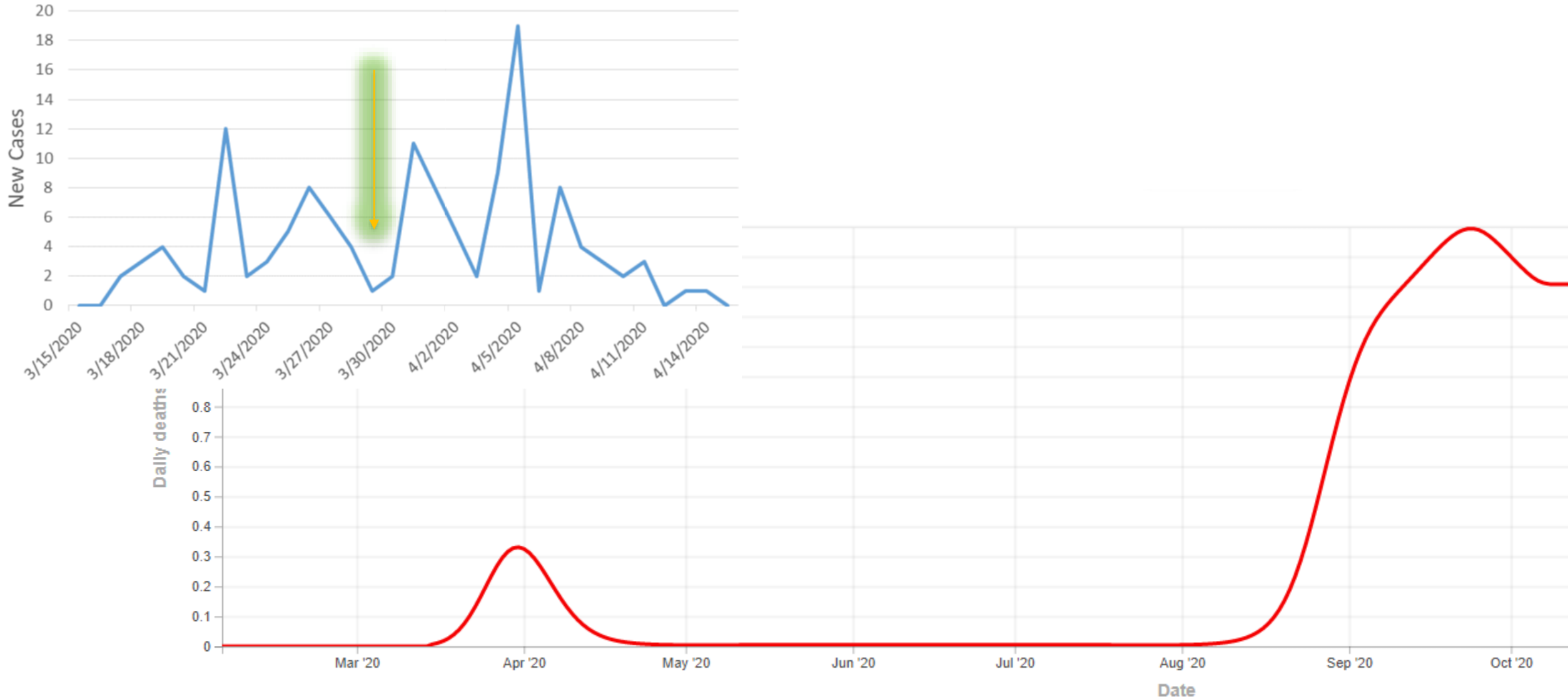
# Guam, Late March 2020



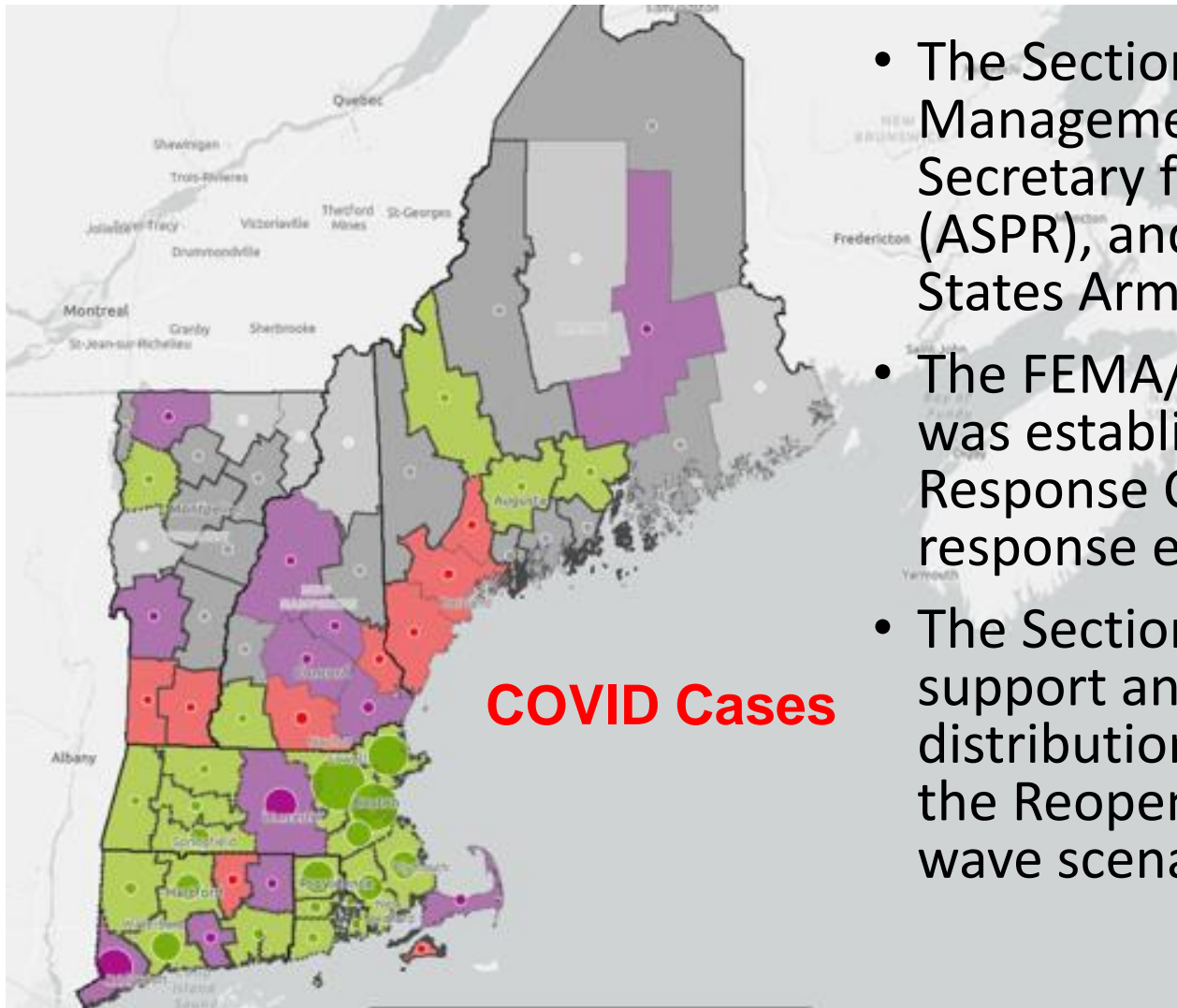
# Comparison of different SEIR models



# What Actually Happened in Guam?



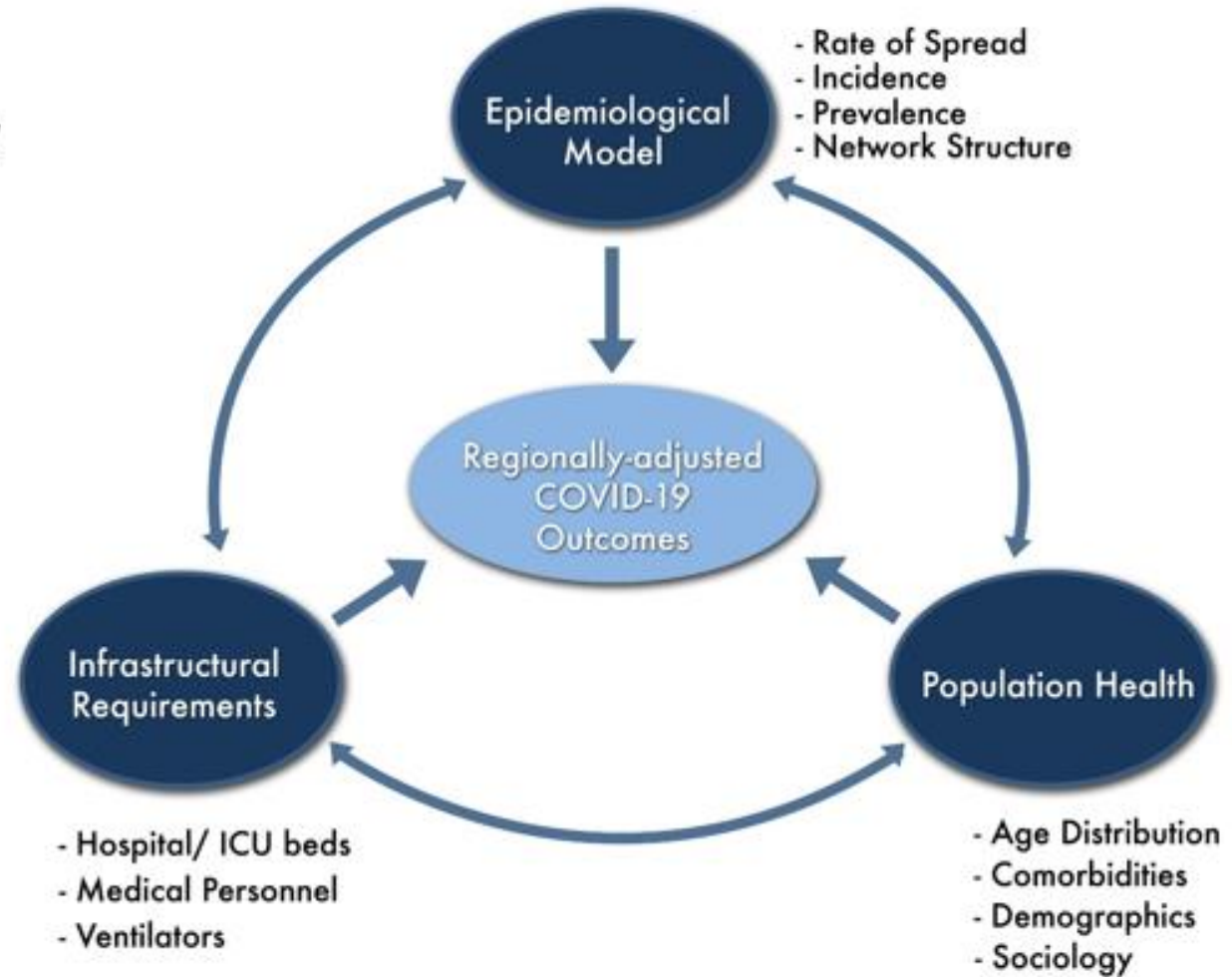
# COVID in FEMA/ASPR Reg. 1: Resilience



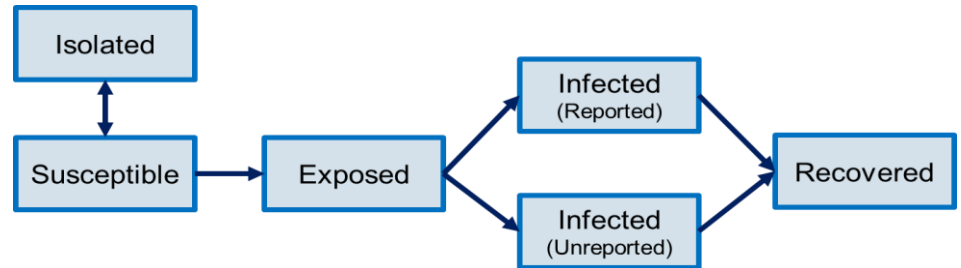
- The Section is co-led by the Federal Emergency Management Agency (FEMA) and the Assistant Secretary for Preparedness and Response (ASPR), and includes personnel from the United States Army Corps of Engineers (USACE)
- The FEMA/ASPR Region 1 Data Analytics Section was established to support the Regional Response Coordination Center (RRCC) COVID-19 response efforts
- The Section provides modeling and analysis to support and inform decisionmakers on the distribution of resources, fatality management, the Reopening of America efforts, and second wave scenarios

# How Can This Be Achieved?

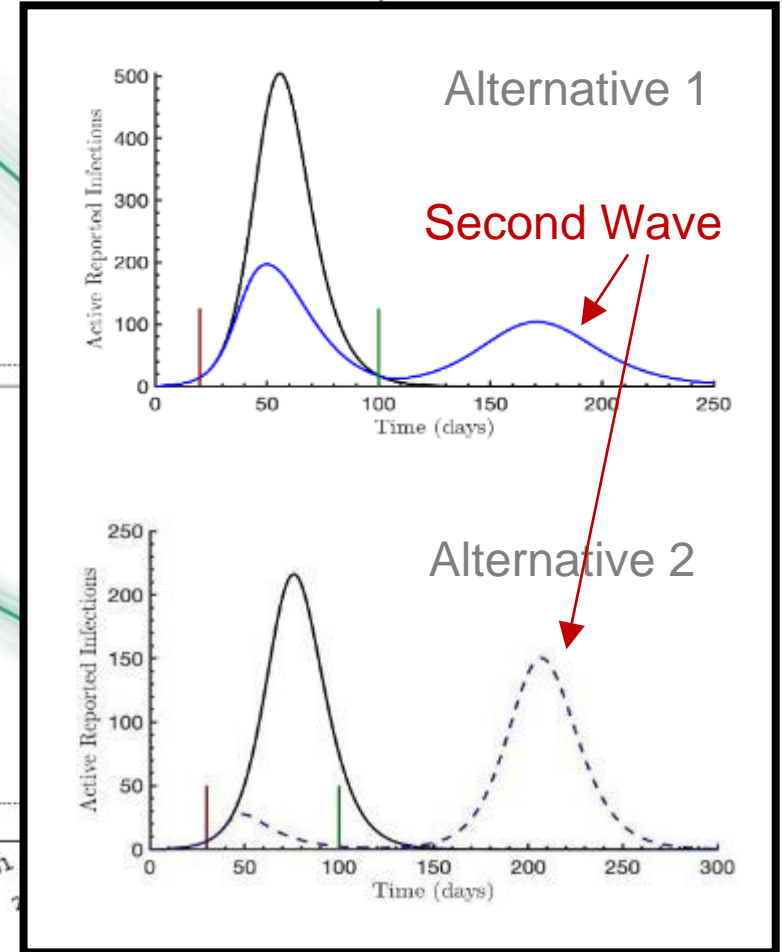
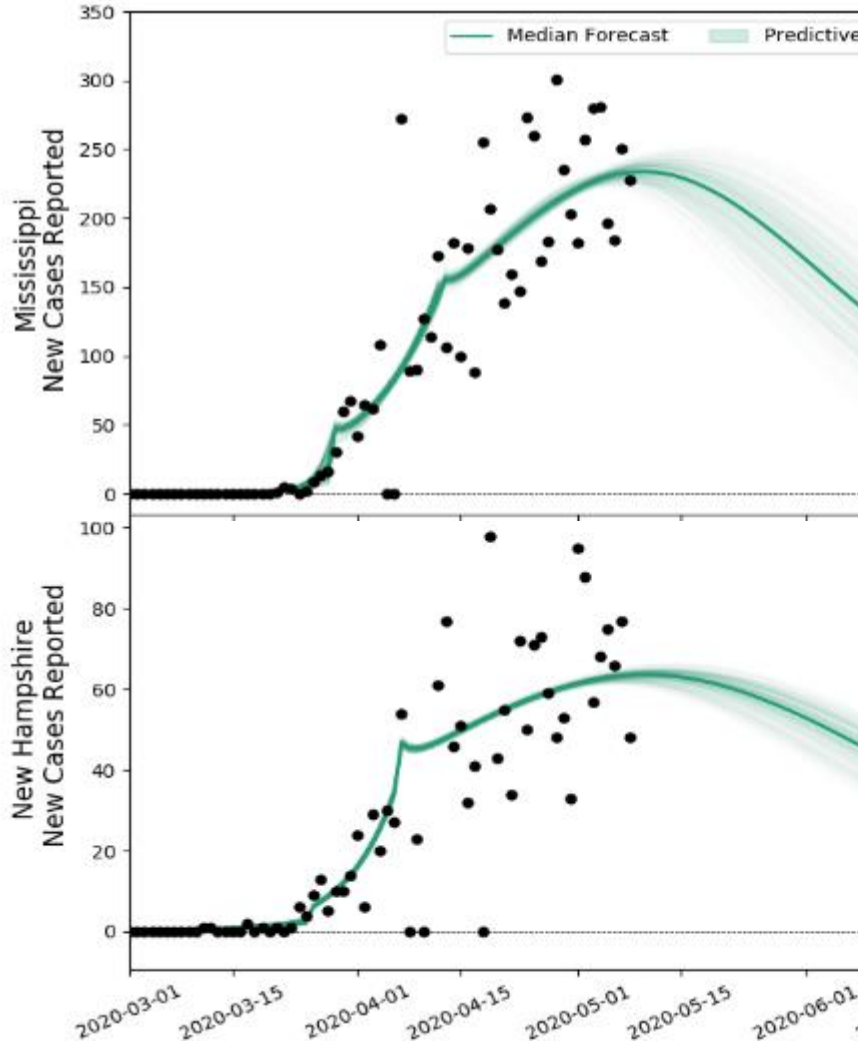
- Modeling Epidemics in New England
- New England Health and Institutional Requirements
- Modeling Recovery and 2<sup>nd</sup> Wave



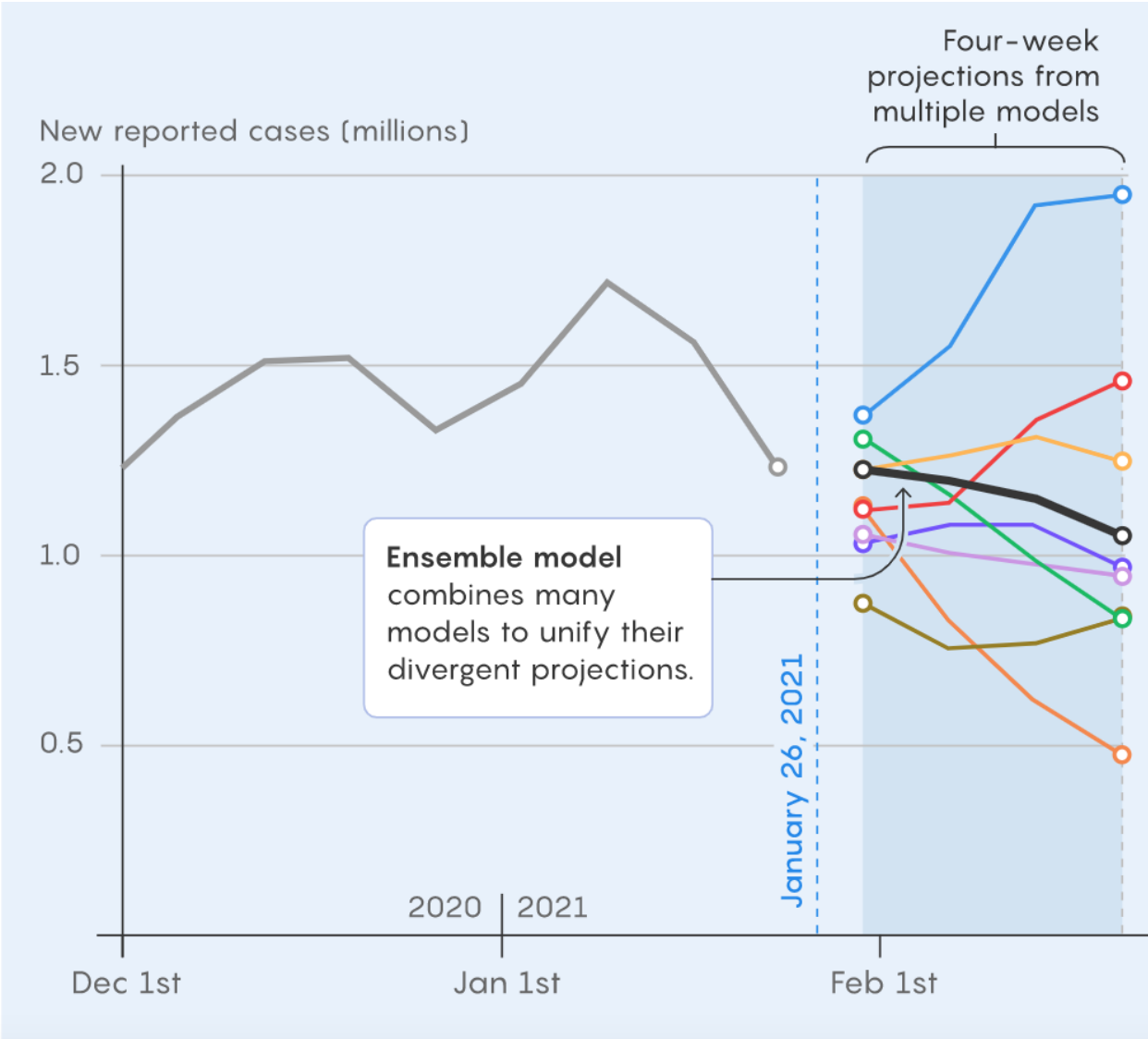
# ERDC SEIR Model



- Adapted SEIR approach - Splits Infected population into “reported and “unreported
- Dynamics statistically combined with observations and SME knowledge
- Parameters updated daily with new data
- Model parameters change with varying social distancing restrictions
- Prediction uncertainty from unconstrained parameters is characterized

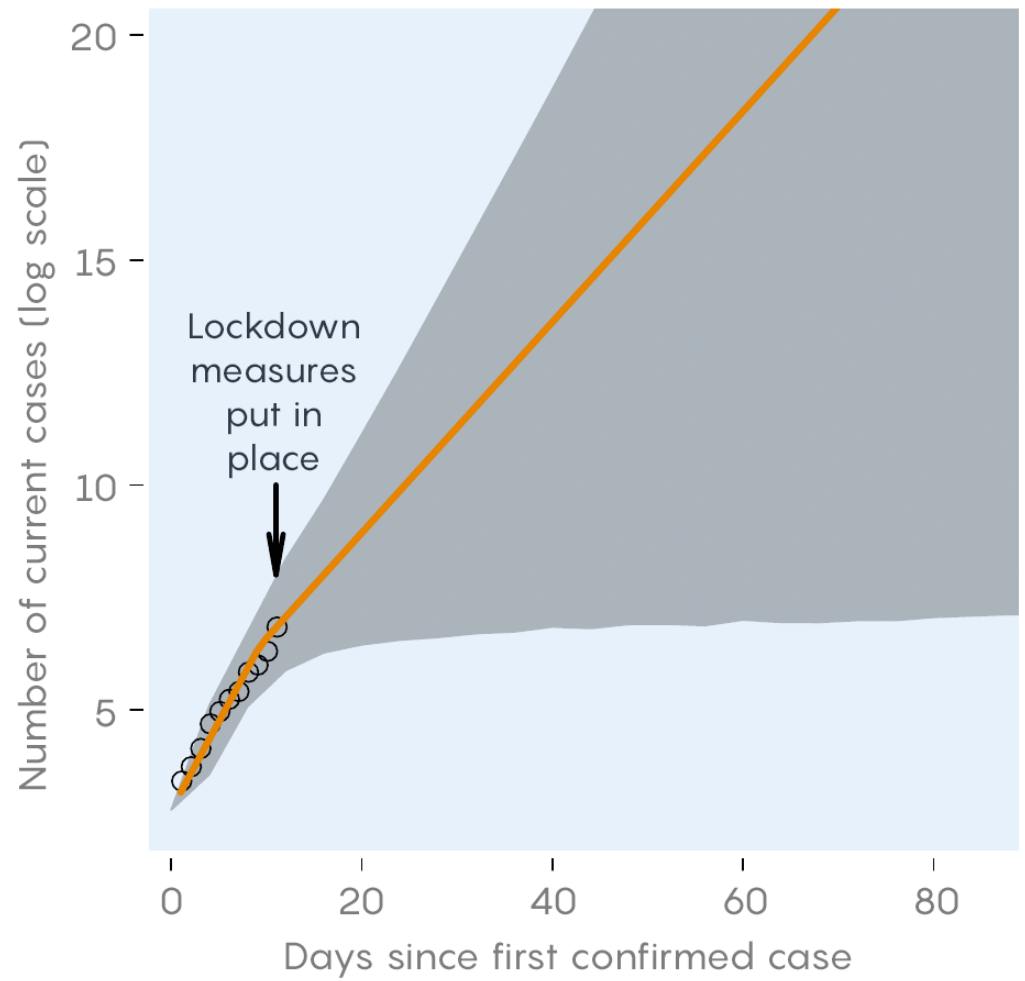


# CDC Ensemble Forecast



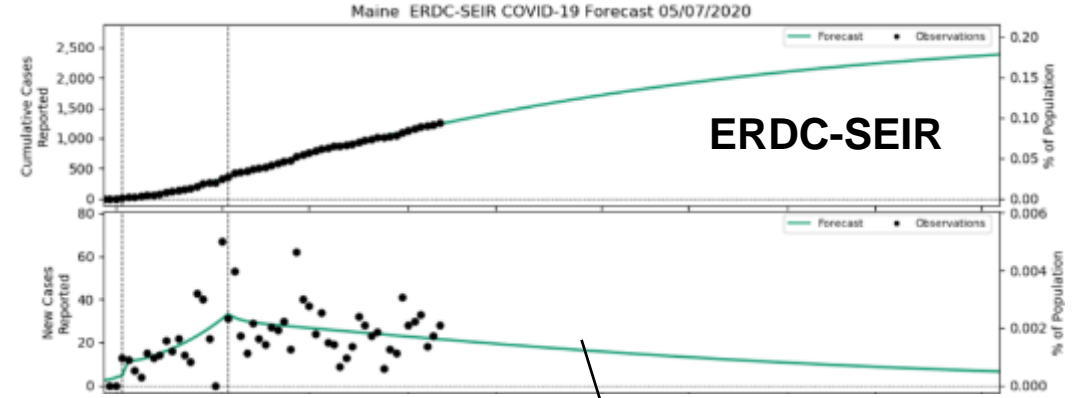
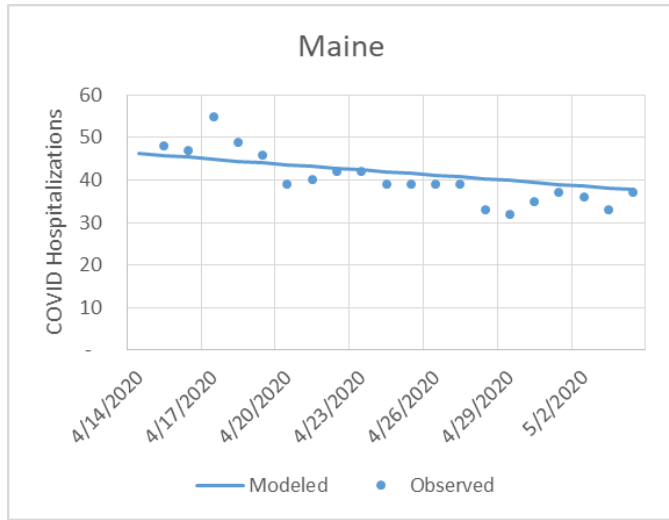
## Fluctuating Uncertainties

A model can never provide a true prediction of the future. Even as this epidemiological model gets fitted to past data — and as more data points are added to that fit — the uncertainty in its projections can fluctuate wildly.





# FEMA R1-Tool: Translating Model into Institutional Requirements



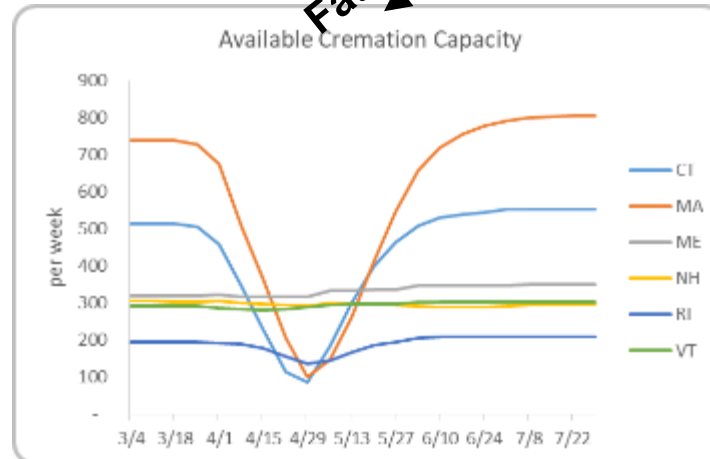
Hospitalizations

Beds

Fatality Management

PPE

week	Beds Needed for COVID Patients					
	CT	MA	ME	NH	RI	VT
3/18/2020	72	155	17	12	10	10
3/25/2020	408	859	31	40	43	36
4/1/2020	804	1,658	49	73	96	59
4/8/2020	1,255	2,510	51	84	233	61
4/15/2020	1,562	3,296	47	98	446	50
4/22/2020	1,586	3,615	44	113	563	26
4/29/2020	1,453	3,606	41	129	558	10
5/6/2020	1,061	3,191	38	145	408	4
5/13/2020	657	2,403	35	161	213	2
5/20/2020	369	1,607	33	176	95	1
5/27/2020	196	994	30	189	40	0
6/3/2020	101	587	28	199	17	0
6/10/2020	51	337	25	206	7	0
6/17/2020	26	190	23	209	3	0



week	CONVENTIONAL BURN RATES					
	CT	MA	ME	NH	RI	VT
5/6/2020	146,576	471,367	6,025	22,265	53,767	469

week	CONTINGENCY BURN RATES					
	CT	MA	ME	NH	RI	VT
5/6/2020	67,569	219,276	2,823	10,515	24,627	211

week	CRISIS BURN RATES					
	CT	MA	ME	NH	RI	VT
5/6/2020	12,400	39,703	506	1,862	4,562	40

# Compounding Threats: COVID + Hurricanes

COMMENT OPEN

The importance of compounding threats to hurricane evacuation modeling

Jeffrey C. Cegan<sup>1</sup>, Maureen S. Golan<sup>1</sup>, Matthew D. Joyner<sup>1</sup> and Igor Linkov<sup>1</sup>

*Flood Inundation  
Modeling*



*Modeling of Pandemic  
Consequences*



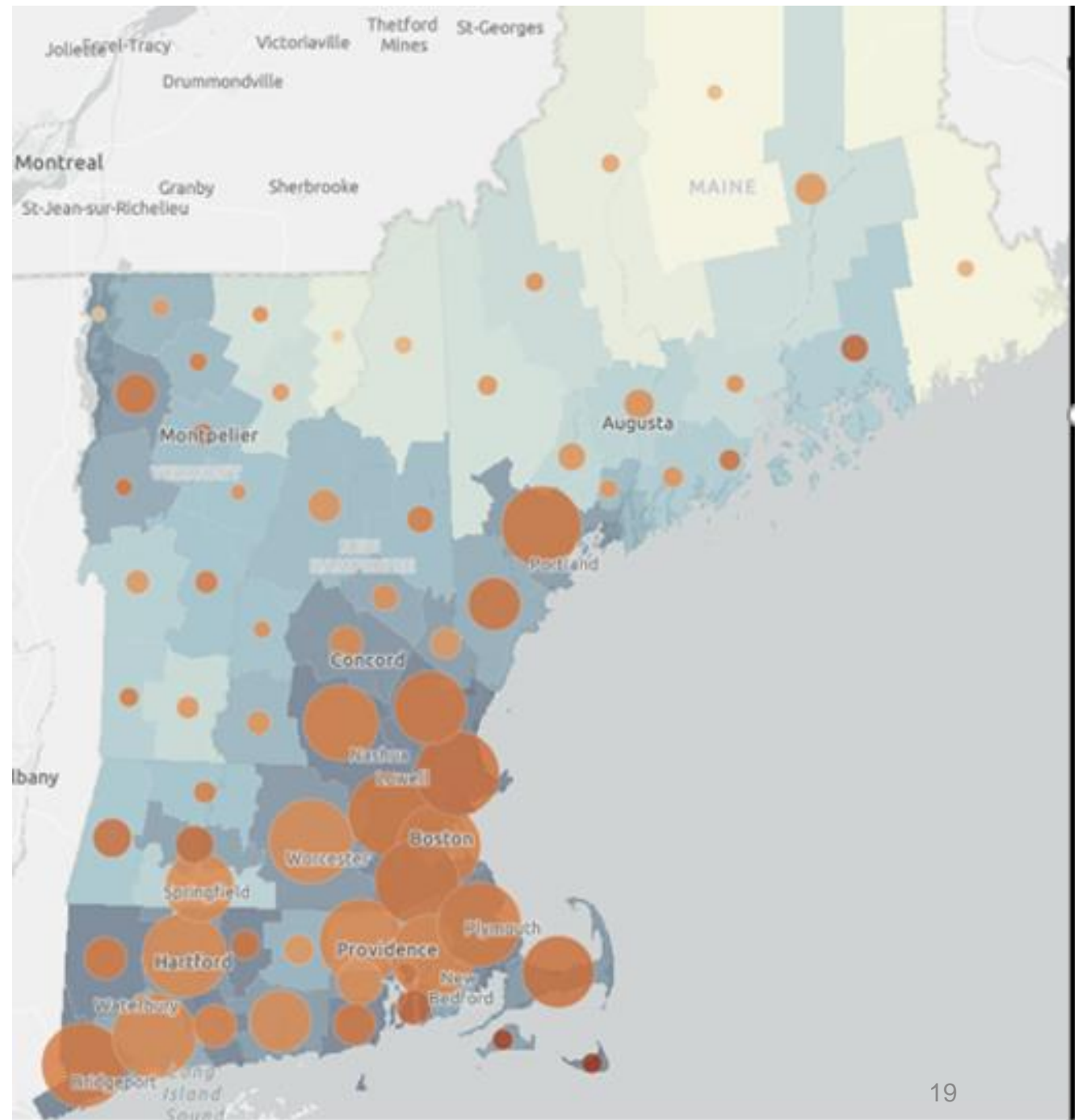
Outcomes:

- Additional PPE needs for shelter workers and emergency management personnel
- Needs for additional shelters to maintain social distancing
- Resource needs to maintain functionality of critical healthcare facilities
- Potential impacts on vulnerable communities (e.g. elderly)

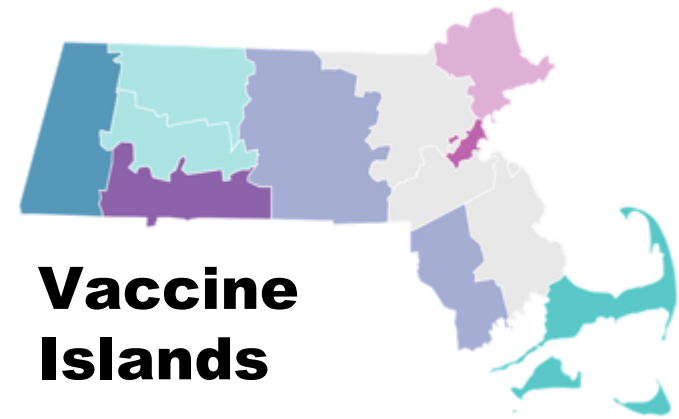
# Is Financial Support Efficient?

## Loan Penetration for Food Services

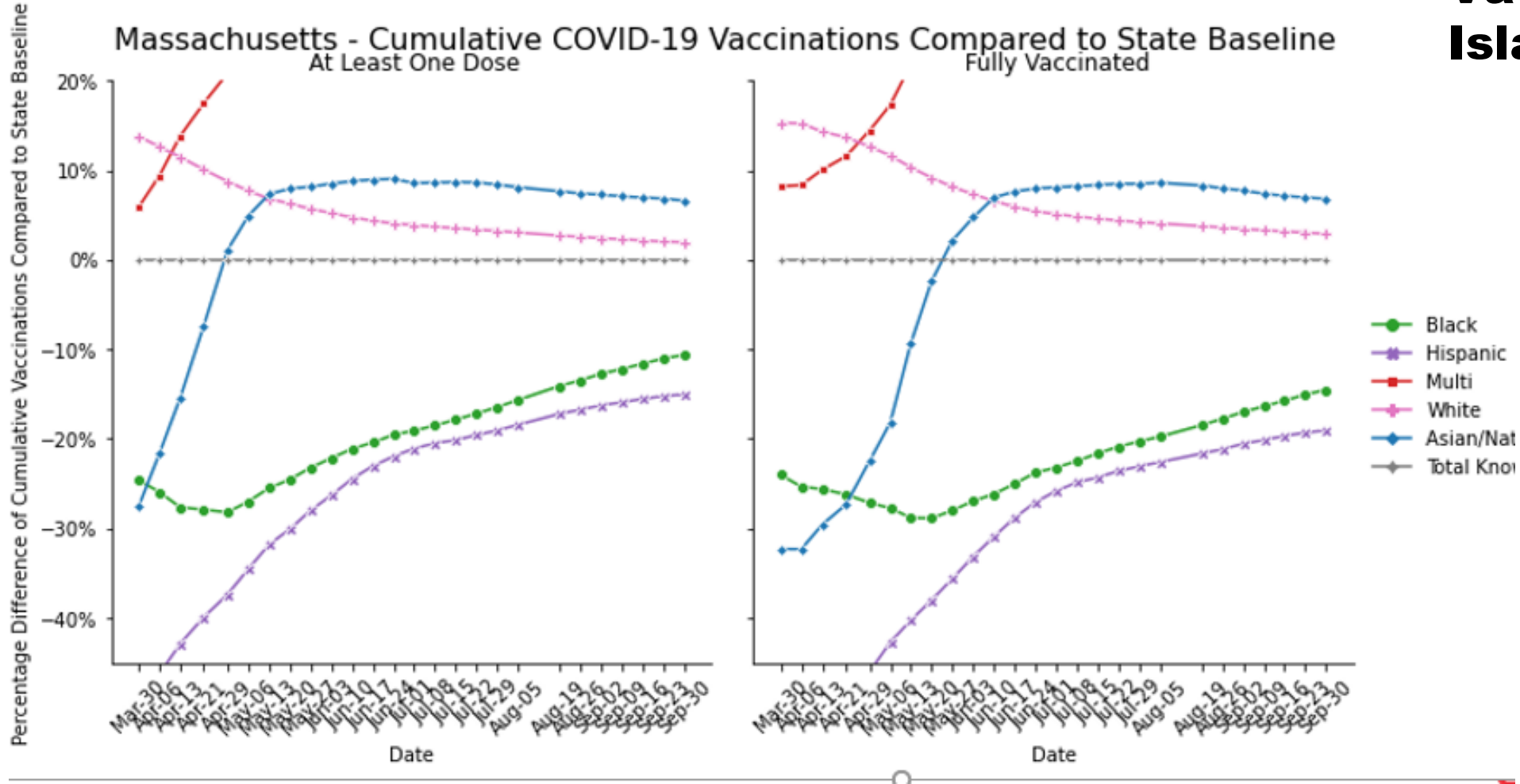
- The Small Business Administration (SBA) backs loans to small businesses affected by the pandemic through the Paycheck Protection Program (PPP).
- Low penetration rates in remote areas



# Equity Issues



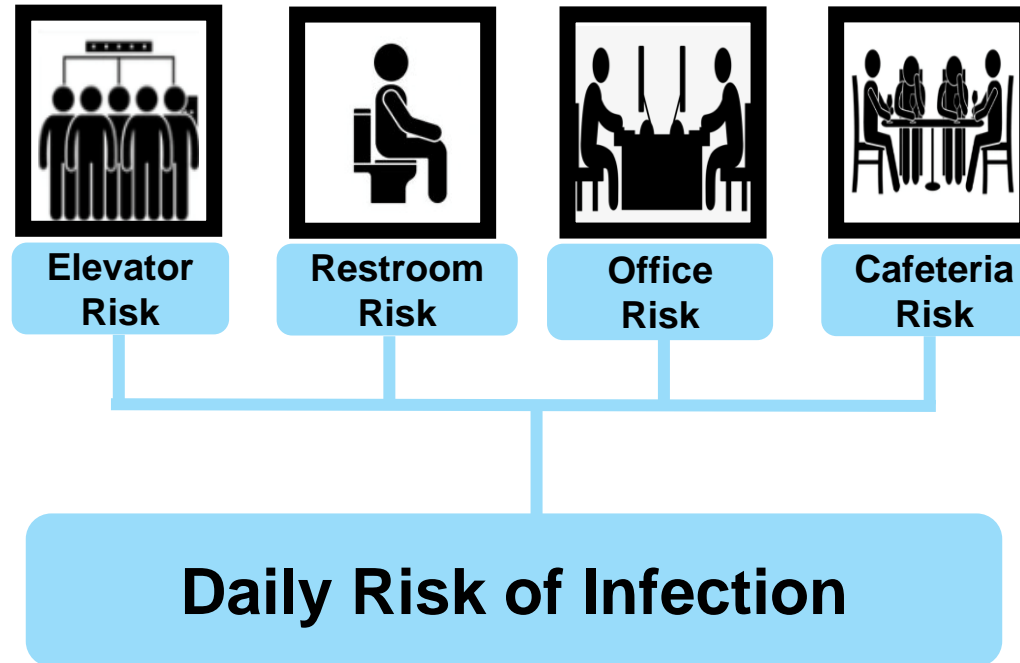
## Vaccine Islands



# Micro Exposure Model (MEM)

Nature Exposure Science  
(in press)

- We interpret risk as the probability of an uninfected employee becoming infected after an encounter.
- Any risk can be described in a probability framework using spatial and temporal parameters



- Use Monte Carlo simulations to account for specific workplace environments and individual employee behavior
- Input parameters are nation wide infection percentage and mask efficacy statistics

MEM Integrates elements of both SEIR and ABM to capture behavioral uncertainty in viral exposure and infection, considering environmental conditions at workplaces

[www.nature.com/jes](http://www.nature.com/jes)

Journal of Exposure Science & Environmental Epidemiology

ARTICLE

Assessment of the COVID-19 infection risk at a workplace through stochastic microexposure modeling

Sergey Vecherin<sup>1,2</sup>, Derek Chang<sup>1</sup>, Emily Wells<sup>1,2</sup>, Benjamin Trump<sup>1</sup>, Aaron Meyer<sup>1</sup>, Jacob Desmond<sup>1</sup>, Kyle Dunn<sup>1</sup>, Maxim Kitsak<sup>3</sup> and Igor Linkov<sup>1,2</sup>



# 1 Don't conflate risk and resilience

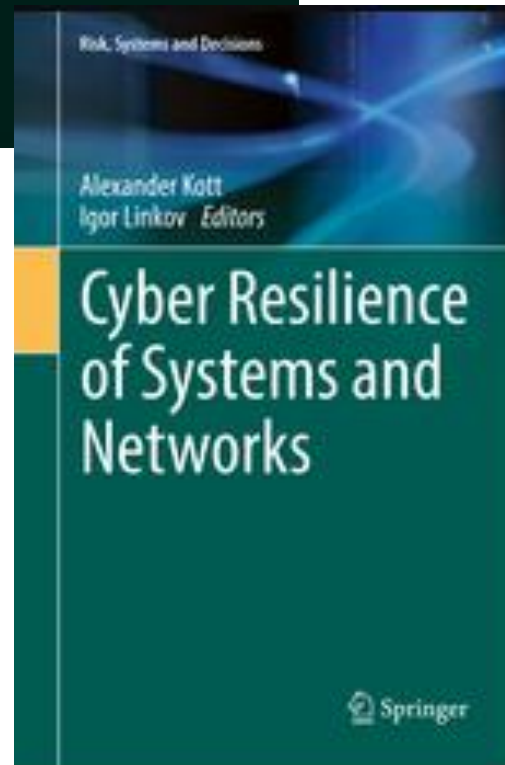
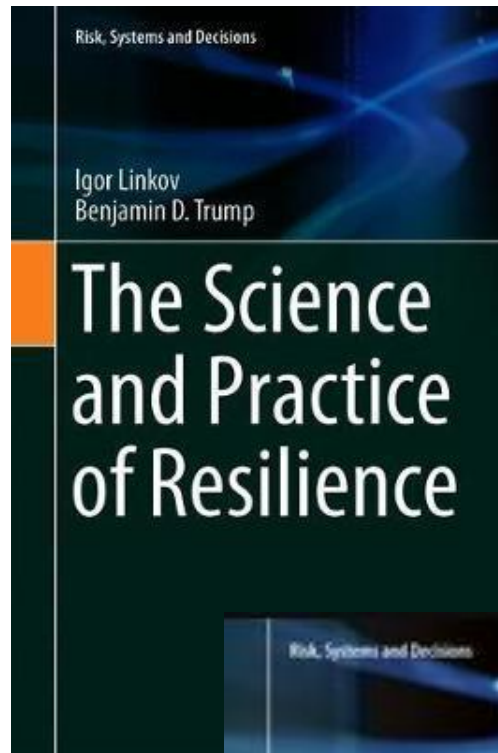
'Risk' and 'resilience' are fundamentally different concepts that are often conflated. Yet maintaining the distinction is a policy necessity. Applying a risk-based approach to a problem that requires a resilience-based solution, or vice versa, can lead to investment in systems that do not produce the changes that stakeholders need.

30 | NATURE | VOL 555 | 1 MARCH 2018

COMPUTER PUBLISHED BY THE IEEE COMPUTER SOCIETY

# 2 To Improve Cyber Resilience, Measure It

Alexander Kott, U.S. Army DEVCOM Army Research Laboratory  
Igor Linkov, U.S. Army Engineer Research and Development Center



NATURE ENERGY

# Building resilience will require compromise on efficiency

3

nature

CORRESPONDENCE · 08 DECEMBER 2020

## Combine resilience and efficiency in post-COVID societies

Benjamin D. Trump, Igor Linkov & William Hynes

II2

COMPUTER PUBLISHED BY THE IEEE COMPUTER SOCIETY



4

# Cyber Resilience: by Design or by Intervention?

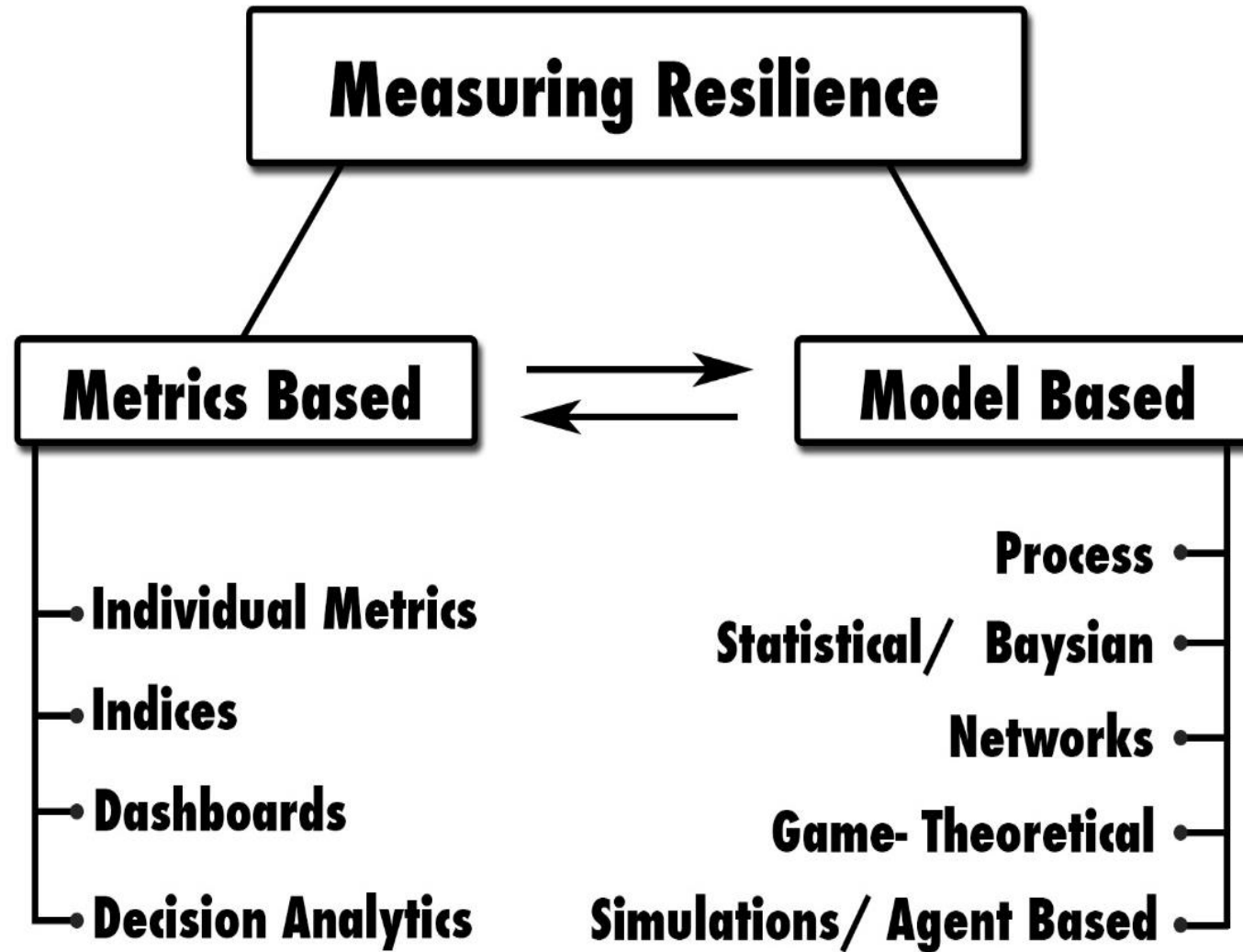
Alexander Kott, U.S. Army DEVCOM Army Research Laboratory

Maureen S. Golan, U.S. Engineer Research and Development Center and Credere Associates

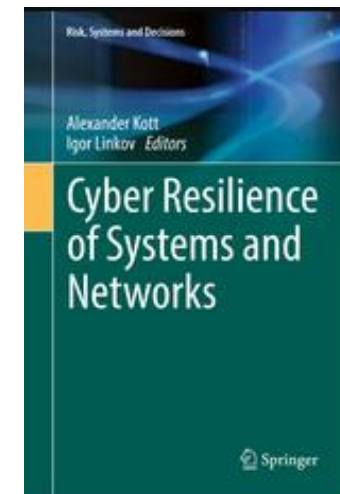
Benjamin D. Trump, U.S. Engineer Research and Development Center and University of Michigan

Igor Linkov, U.S. Engineer Research and Development Center and Carnegie Mellon University

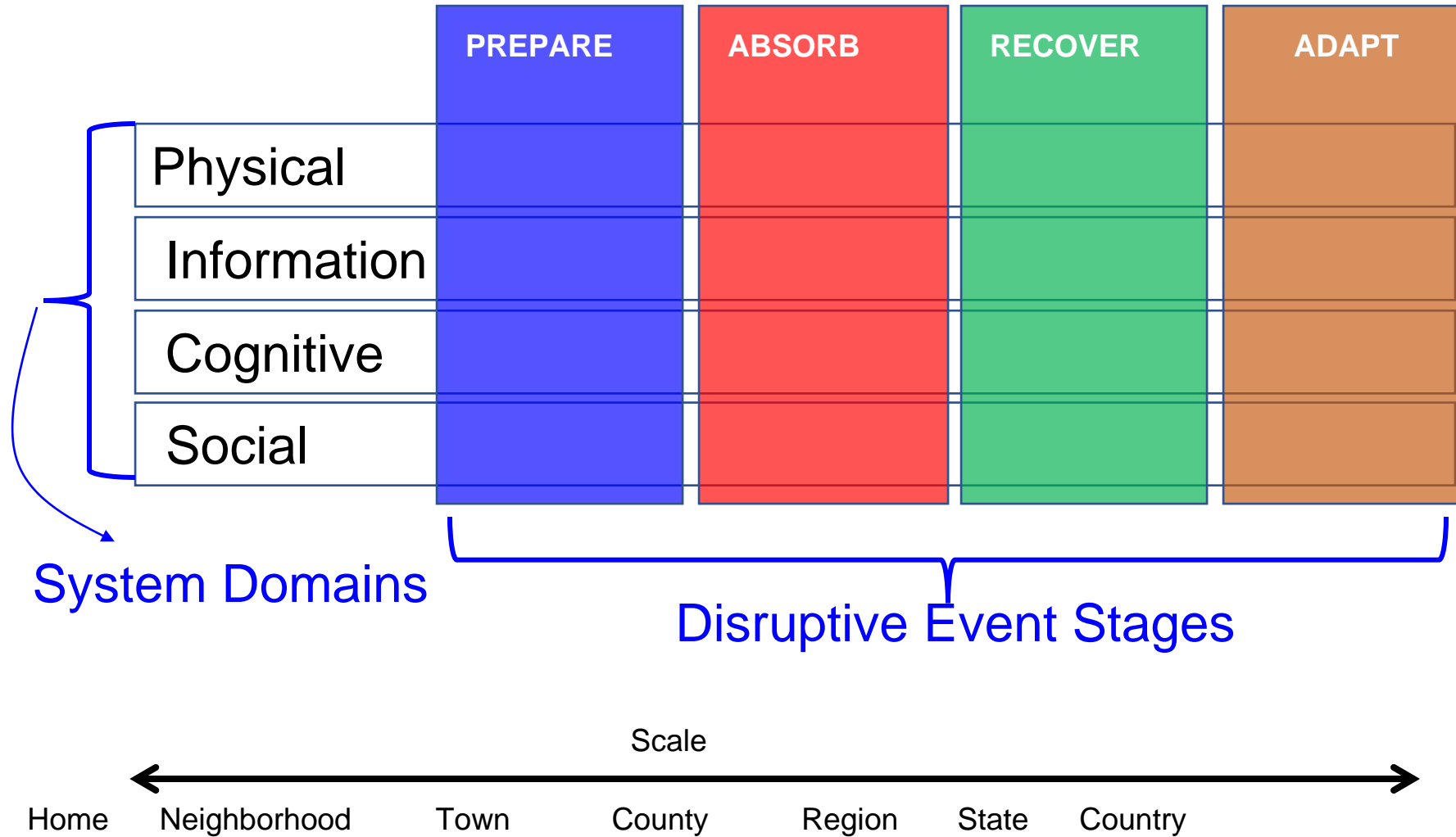
# How to Quantify Resilience?



After  
2019

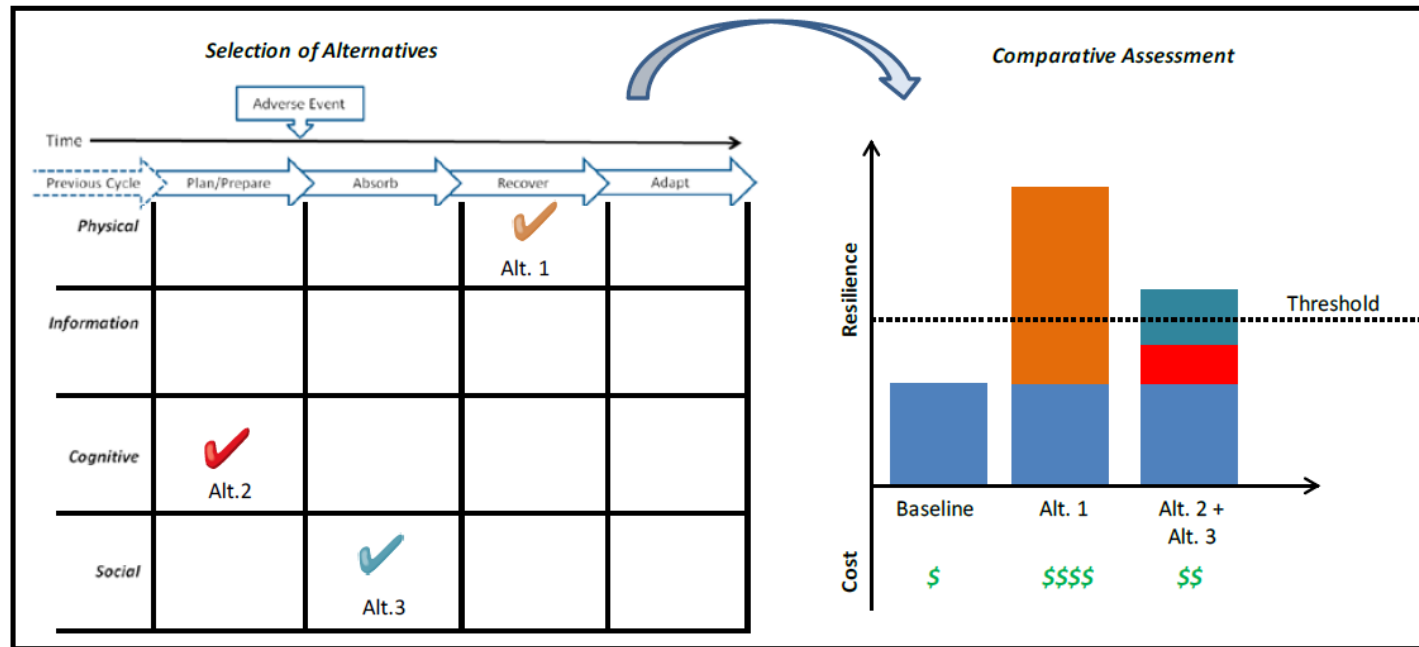


# Resilience Matrix





# Assessment using Stakeholder Values



**Figure 5:** Comparative Assessment of Resilience-Enhancing Alternatives

Use developed resilience metrics to comparatively assess the costs and benefits of different courses of action

After Fox-Lent et al., 2015

**Table 1** The cyber resilience matrix

Plan and prepare for	Absorb	Recover from	Adapt to
<b>Physical</b>			
(1) Implement controls/sensors for critical assets [S22, M18, 20]	(1) Signal the compromise of assets or services [M18, 20]	(1) Investigate and repair malfunctioning controls or sensors [M17]	(1) Review asset and service configuration in response to recent event [M17]
(2) Implement controls/sensors for critical services [M18, 20]	(2) Use redundant assets to continue service [M18, 20]	(2) Assess service/asset damage	(2) Phase out obsolete assets and introduce new assets [M17]
(3) Assessment of network structure and interconnection to system components and to the environment	(3) Dedicate cyber resources to defend against attack [M16]	(3) Assess distance to functional recovery	
(4) Redundancy of critical physical infrastructure		(4) Safely dispose of irreparable assets	
(5) Redundancy of data physically or logically separated from the network [M24]			
<b>Information</b>			
(1) Categorize assets and services based on sensitivity or resilience requirements [S63]	(1) Observe sensors for critical services and assets [M22]	(1) Log events and sensors during event [M17, 22]	(1) Document incident's impact and cause [M17]
(2) Documentation of certifications, qualifications and pedigree of critical hardware and/or software providers	(2) Effectively and efficiently transmit relevant data to responsible stakeholders/ decision makers	(2) Review and compare systems before and after the event [M17]	(2) Document time between problem and discovery/discovery and recovery [S41]
(3) Prepare plans for storage and containment of classified or sensitive information			(3) Anticipate future system states post-recovery
(4) Identify external system dependencies (i.e., Internet providers, electricity, water) [S31]			
(5) Identify internal system dependencies [S63]			
<b>Cognitive</b>			
(1) Anticipate and plan for system states and events [M18]	(1) Use a decision making protocol or aid to determine when event can be considered "contained"	(1) Review physical as in order to decisions	

# Resilience Matrix: Cyber

Environ Syst Decis (2013) 33:471–476  
 DOI 10.1007/s10669-013-9485-y

## PERSPECTIVES

### Resilience metrics for cyber systems

Igor Linkov · Daniel A. Eisenberg ·  
 Kenton Plourde · Thomas P. Seager ·  
 Julia Allen · Alex Kott

Short Communication

## Metrics for energy resilience

Paul E. Roege<sup>a</sup>, Zachary A. Collier<sup>b</sup>, James Mancillas<sup>c</sup>, John A. McDonagh<sup>c</sup>, Igor Linkov<sup>b,\*</sup>

# Resilience Matrix: Energy

	Plan and Prepare for	Refs	Absorb	Refs	Recover from	Refs	Adapt to	Refs
<b>Physical</b>	Reduced reliance on energy/increased efficiency	A,B, E,F, H	Design margin to accommodate range of conditions	B,C, I,J,K	System flexibility for reconfiguration and/or temporary system installation	C,D, F,H, K	Flexible network architecture to facilitate modernization and new energy sources	C,D, F,K
	Energy source diversity/local sources	A,E, F,H, K	Limited performance degradation under changing conditions	B,C, F,I,K	Capability to monitor and control portions of system	B,I, K	Sensors, data collection and visualization capabilities to support system performance trending	D,E, I,K
	Energy storage capabilities/presaged equipment	B,H, K	Operational system protection (e.g., pressure relief, circuit breakers)	I,K	Fuel flexibility	C,D, E,F	Ability to use new/alternative energy sources	C,F, H
	Redundancy of critical capabilities	D,E, I,K	Installed/ready redundant components (e.g., generators, pumps)	D,I, K	Capability to re-route energy from available sources	C,D, F,I,K	Update system configuration/functionality based upon lessons learned	C,D, L,F,I, K
	Preventative maintenance on energy systems	I,K	Ability to isolate damaged/degraded systems/components (automatic/manual)	E,I,K	Investigate and repair malfunctioning controls or sensors	I	Phase out obsolete or damaged assets and introduce new assets	A,C, D,I, K
	Sensors, controls and communication links to support awareness and response	H,I, K	Capability for independent local/sub-network operation	D,K	Energy network flexibility to re-establish service by priority.	F,I,K	Integrate new interface standards and operating system upgrades	D,I, K
Protective measures from external attack (physical/cyber)	A,D, I,K	Alternative methods/equipment (e.g., paper copy, flashlights, radios)	B,H, K	Backup communication, lighting, power systems for repair/recovery operations	I,K	Update response equipment/supplies based upon lessons learned	D,I	
<b>Information</b>	Capabilities and services prioritized based on criticality or performance requirements	B	Environmental condition forecast and event warnings broadcast	E,H, I	Information available to authorities and crews regarding customer/community needs/status	D,I	Initiating event, incident point of entry, associated vulnerabilities and impacts identified	A,D, H,I, K
	Internal and external system dependencies identified	B,G, H	System status, trends, margins available to operators, managers and customers	D,E, H,I, K	Recovery progress tracked, synthesized and available to decision-makers and stakeholders	D,I	Event data and operating environment forecasts utilized to anticipate future conditions/events	D,H, I,K
	Design, control, operational and maintenance data archived and protected	B,I	Critical system data monitored, anomalies alarmed	D,E, I,K	Design, repair parts, substitution information available to recovery teams	K	Updated information about energy resources, alternatives and emergent technologies available to managers and stakeholders	D,F, H,I
	Vendor information available	B	Operational/troubleshooting/response procedures available	I,K	Location, availability and ownership of energy, hardware and services available to restoration teams	K	Design, operating and maintenance information updated consistent with system modifications	F,I,K

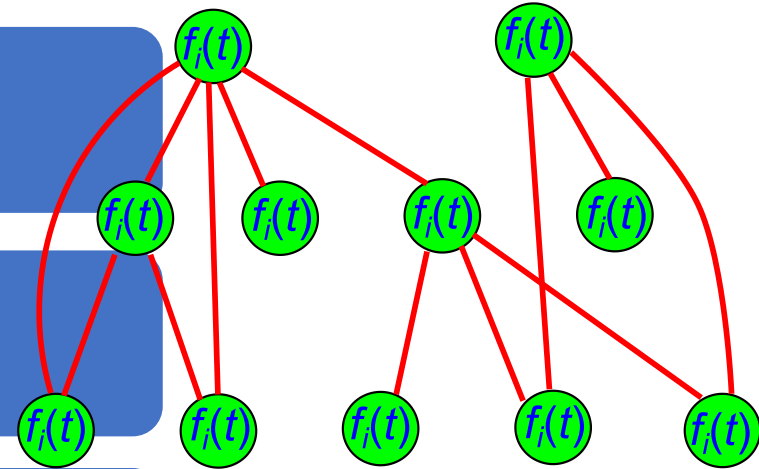
# Network-based Resilience Theory?

System's *critical functionality* ( $K$ )

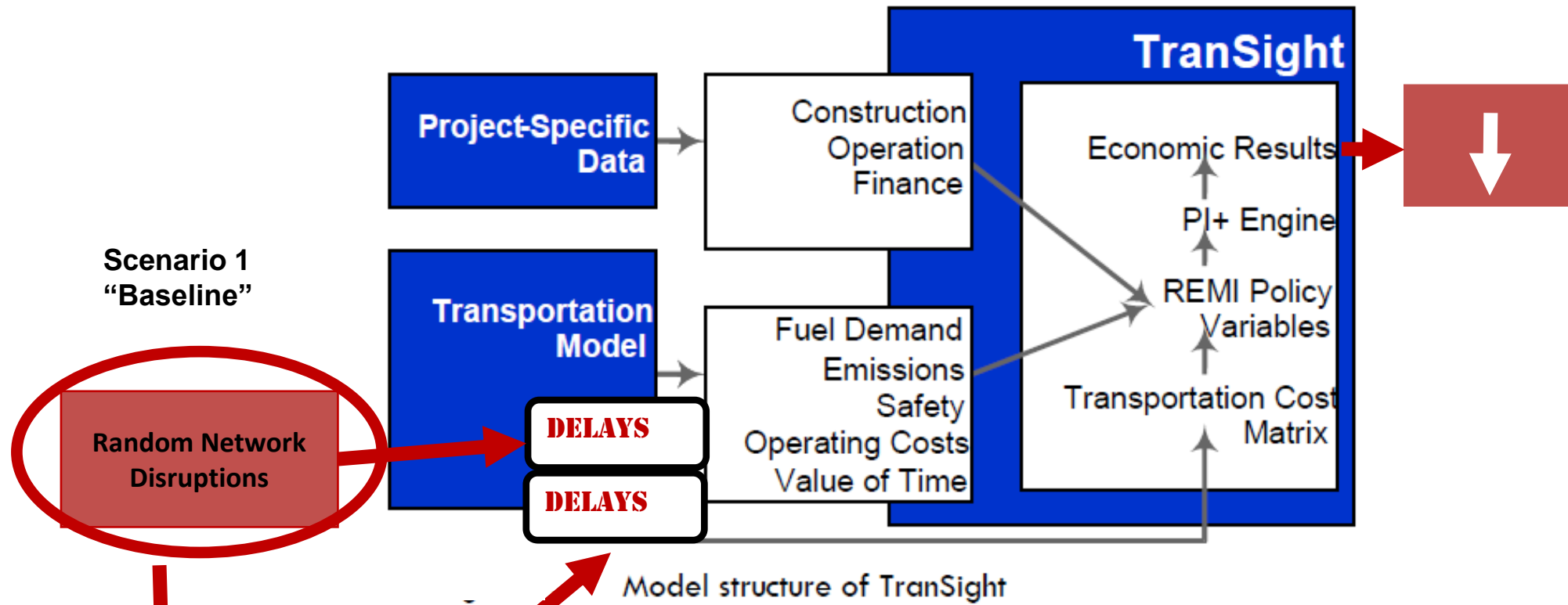
Network topology: *nodes* ( $\mathcal{N}$ ) and *links* ( $\mathcal{L}$ )

Network *adaptive algorithms* ( $\mathcal{C}$ ) defining how nodes' (links') properties and parameters change with time

A *set of possible damages* stakeholders want the network to be resilient against ( $E$ )



$$R = f(\mathcal{N}, \mathcal{L}, \mathcal{C}, E)$$



Contents lists available at [ScienceDirect](https://www.sciencedirect.com)

**Transportation Research Part D**

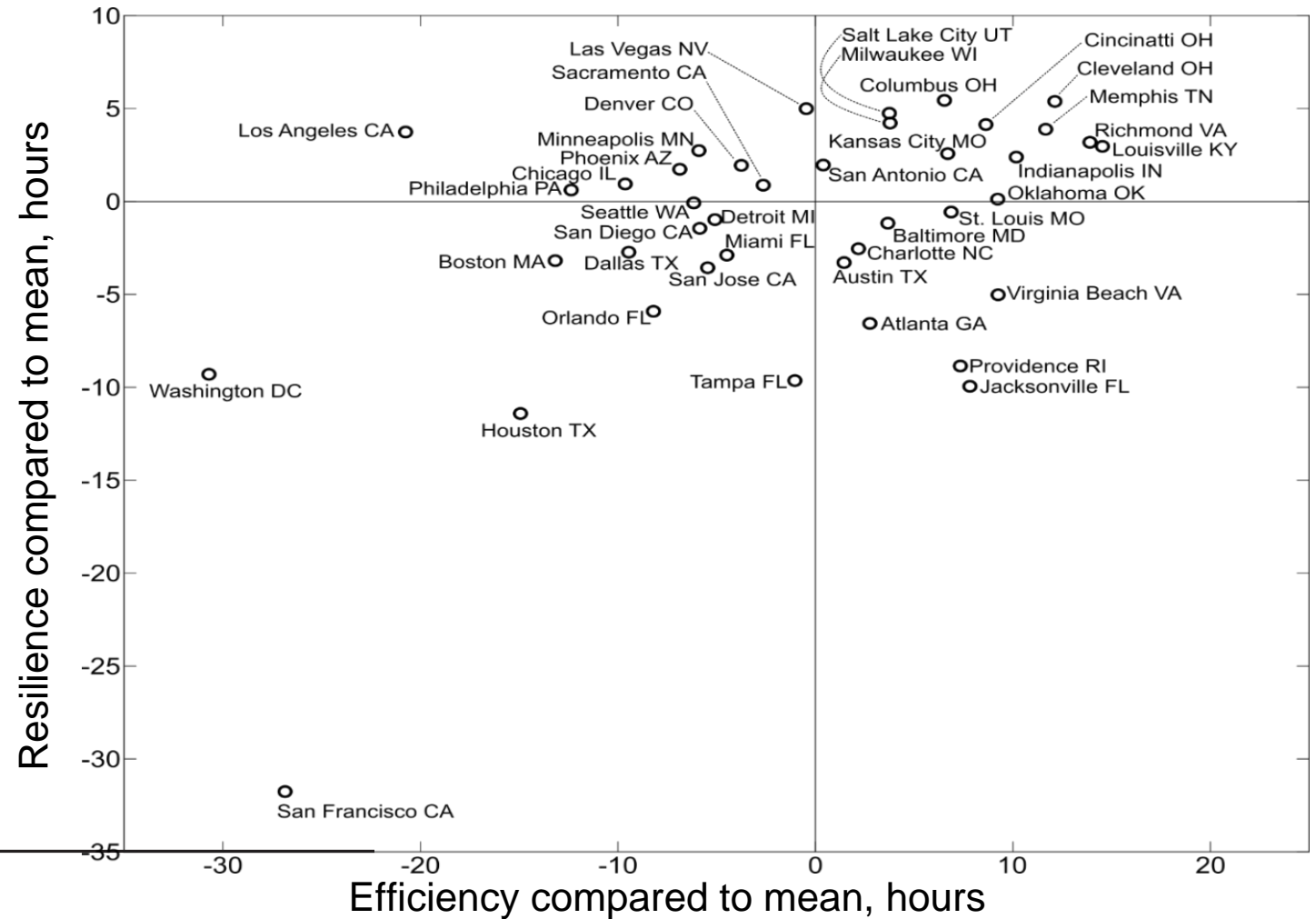
journal homepage: [www.elsevier.com/locate/trd](http://www.elsevier.com/locate/trd)



Lack of resilience in transportation networks: Economic implications



# Resilience vs Efficiency at 5% disruption



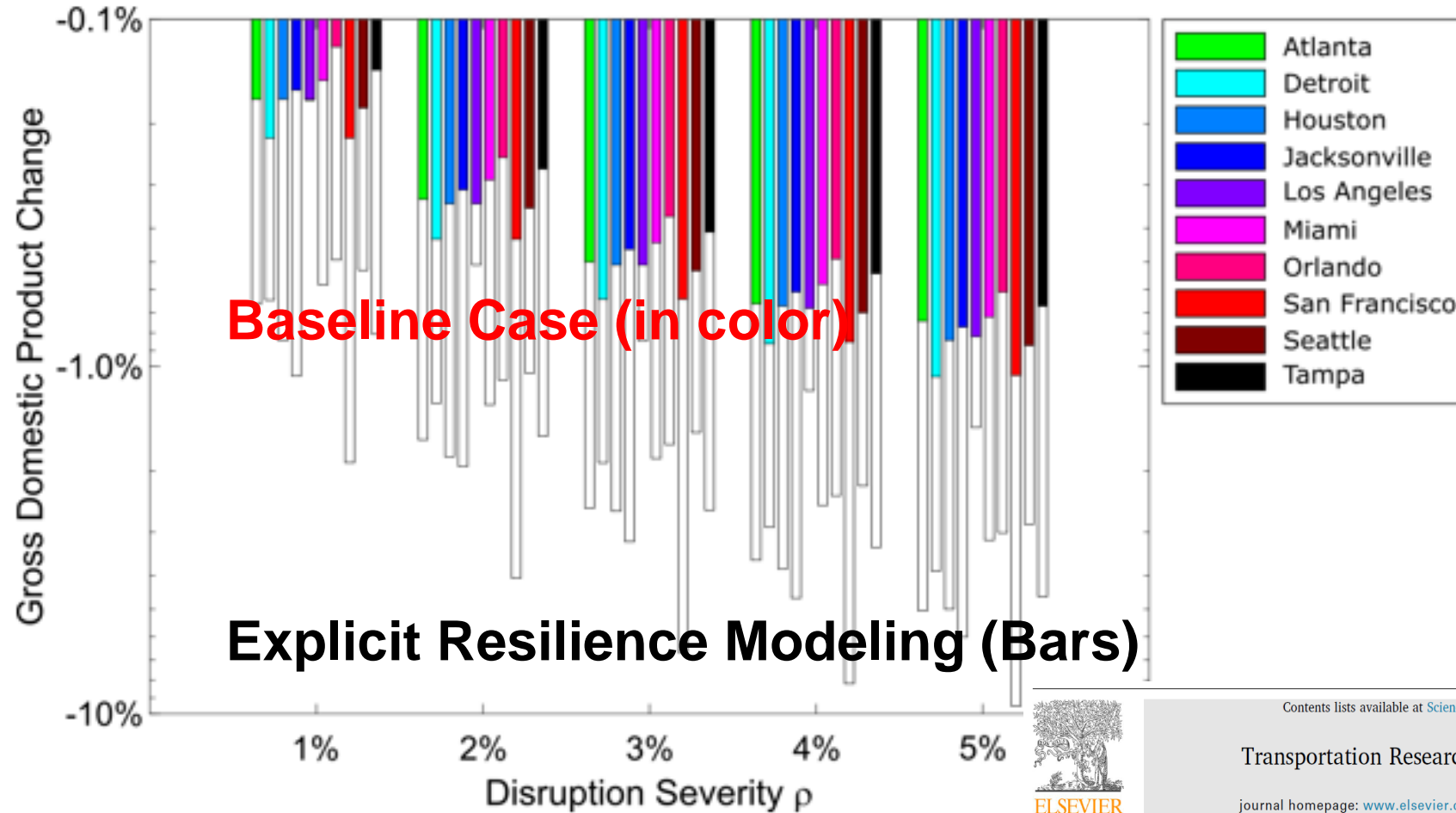
SCIENCE ADVANCES | RESEARCH ARTICLE

NETWORK SCIENCE 2017

## Resilience and efficiency in transportation networks

Alexander A. Ganin,<sup>1,2</sup> Maksim Kitsak,<sup>3</sup> Dayton Marchese,<sup>2</sup> Jeffrey M. Keisler,<sup>4</sup>  
Thomas Seager,<sup>5</sup> Igor Linkov<sup>2\*</sup>

# Lack of Resilience: Impact on GDP



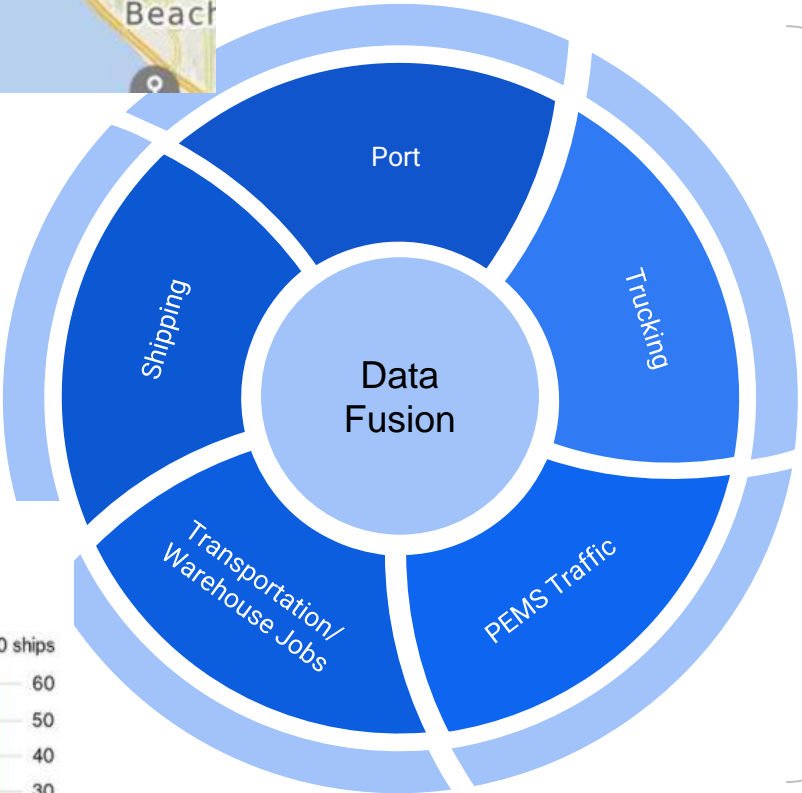
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journal homepage: [www.elsevier.com/locate/trd](http://www.elsevier.com/locate/trd)



# Supply Chains Crisis in CA

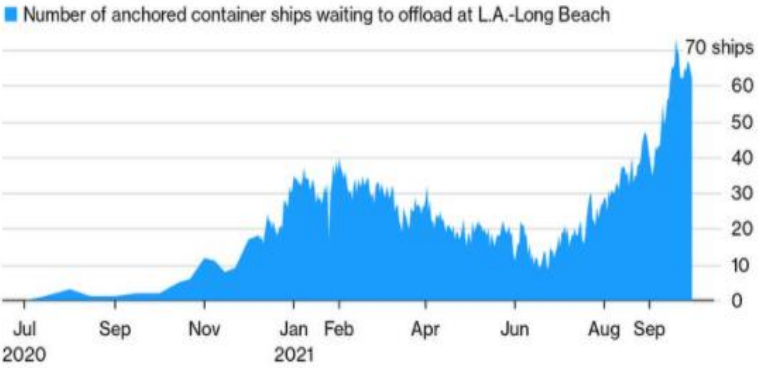


**AI/ML Model(s)**

- Forecasting/ Optimization/ Process Discovery**
- Dedicated Truck Lanes
  - Driver Incentives
  - Less wait times for pick up/drops
  - Identify potential traffic bottlenecks

**Interactive visualization**

**Tinseltown Traffic Jam**  
Bottlenecks at key Los Angeles ports have lingered for almost a year



Source: Marine Exchange of Southern California & Vessel Traffic Service L.A./Long Beach



# Resilience-focused Supply Chain Policy Interventions in CA



Transportation  
Supply Chain Model

Risk and  
Resilience  
Analytics

Econometric  
Modeling

Data  
Management

**ERDC**  
ENGINEER RESEARCH & DEVELOPMENT CENTER  
**Toolbox**



Ships



Freight



Consumers

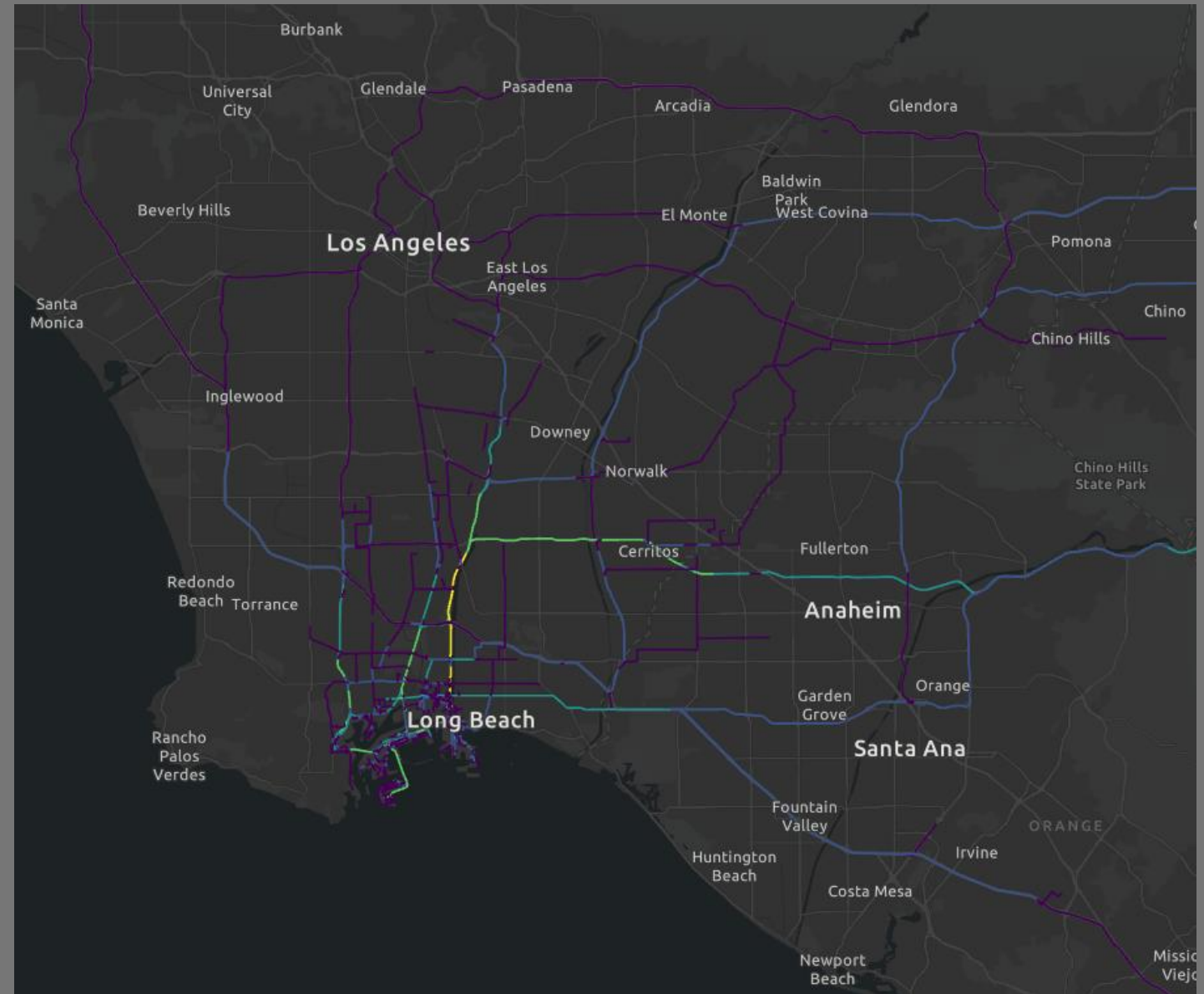
Ports

Transportation

## Technical Approach: Aggregate Freight Flows

- The optimization can be performed using:
  - Aggregate Flows:
  - Individual Commodity Flows (such as refrigerated goods or car parts)
  - Short vs Long Haul

\*Presenter notes: shown on the right here is the aggregate flows

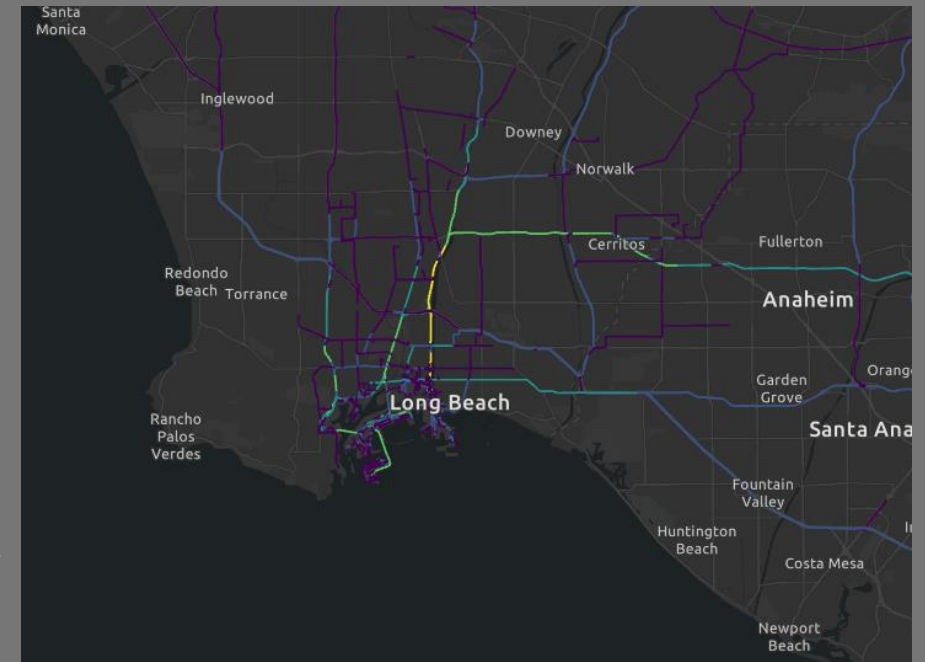


# Application 1: Traffic Policy Decision Tool

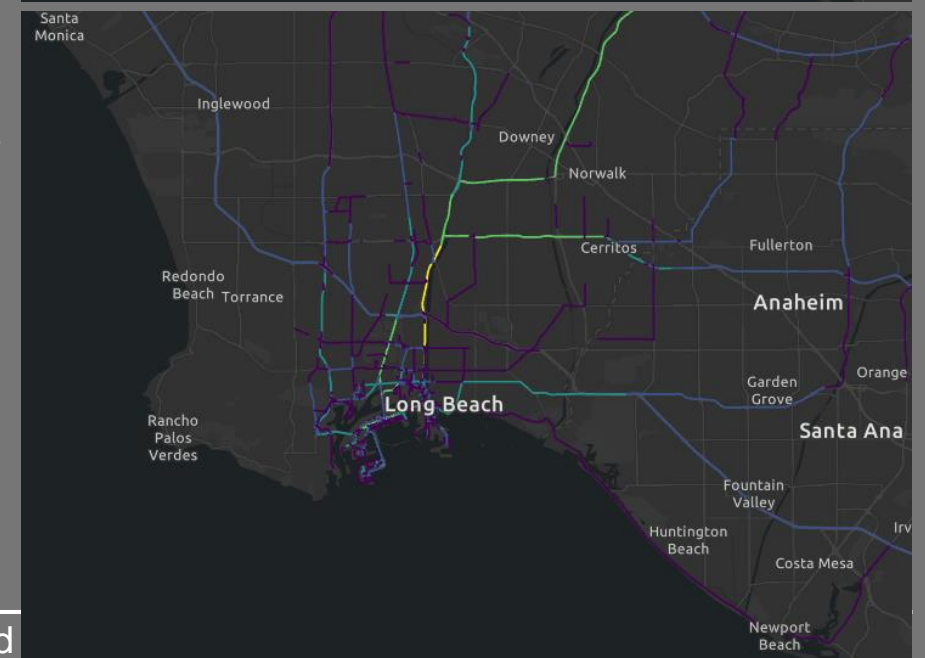
## Project Goal

- **Challenge:** Having a reliable way to compare the relative impact of different policies and investments on freight transit times
- **Solution:** Using AI Model to compare Avoidance and Mitigation Strategies
  - Key Freight corridor expansion
  - Diverting or prioritizing traffic on specific highway segments, lanes, times of day
  - Land use planning controls
  - Investment in infrastructure of alternative modes
  - Incentives to balance variance in round-trip under stress

Scenario 1



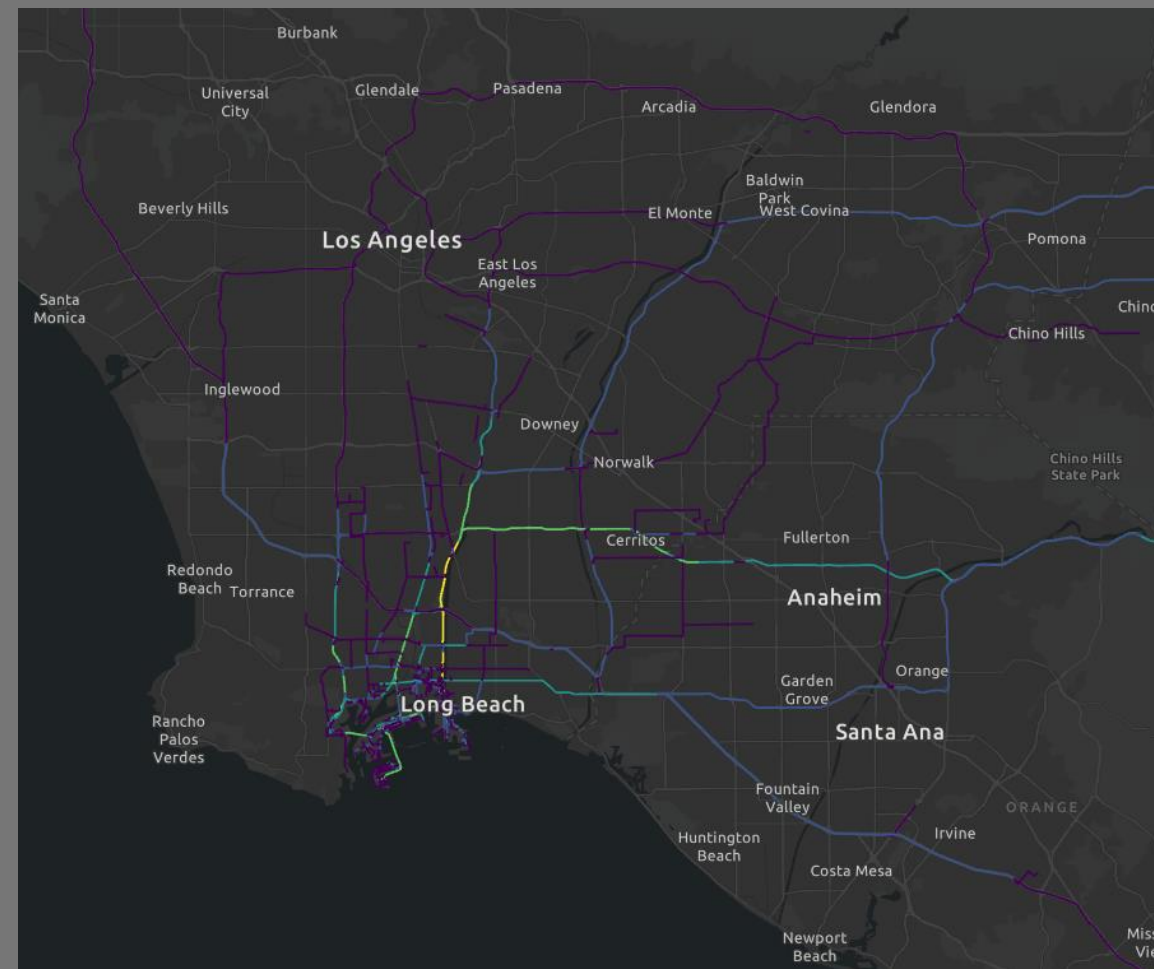
Scenario 2



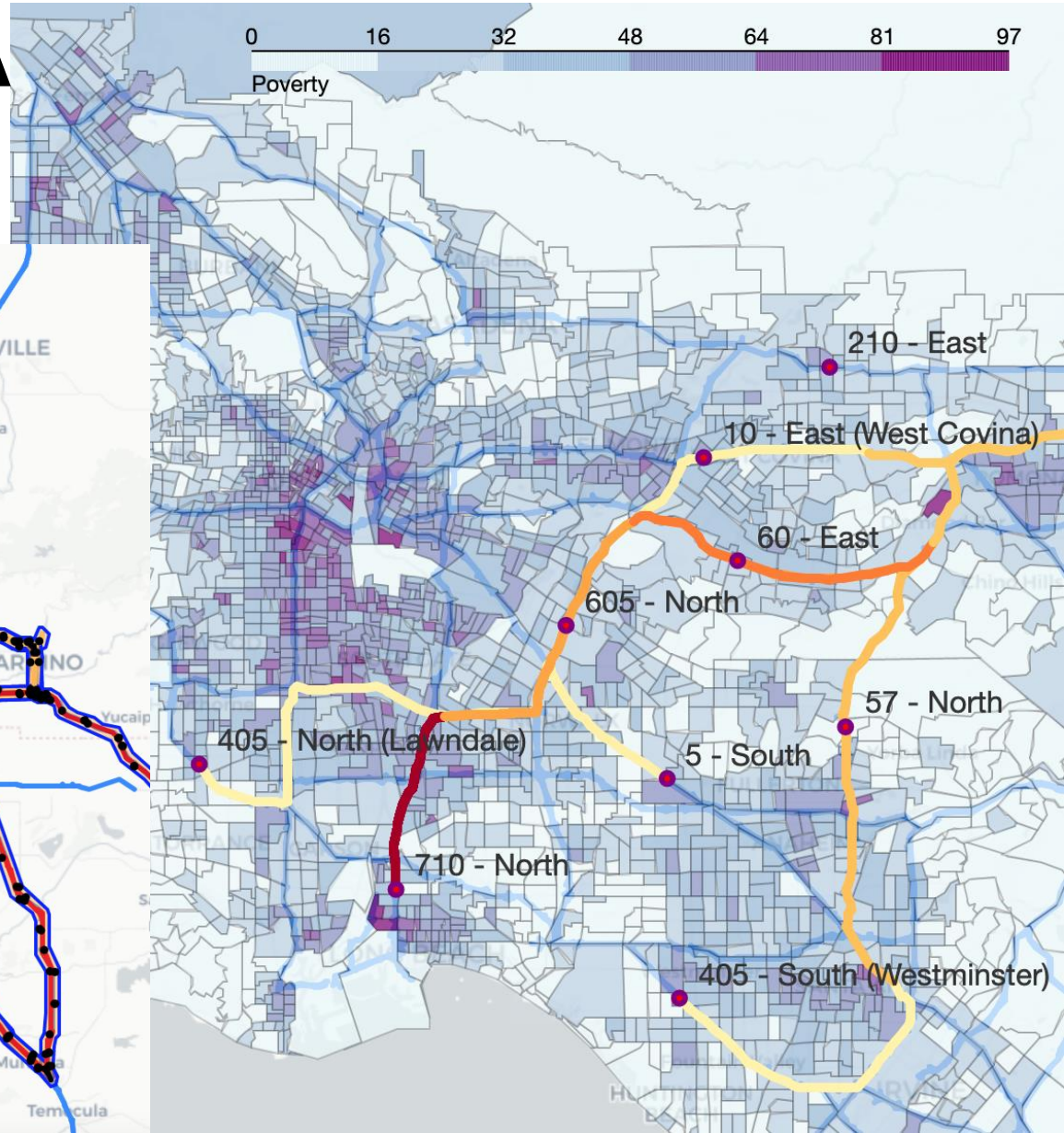
## Application 2: Optimizing the Location of Medium- and Heavy-Duty Hydrogen Dispensing Stations

### Technical Approach: Calculating Total Additional Route Diversion

1. Define gas stations which are candidates for conversion
2. Leverage State-Wide freight flows being developed for CTC
3. Compute the total travel time added by making all truck routes pass through a set of gas stations
4. Find the set of gas stations which minimize the additional travel time
5. Overlap results with additional information



# Locating Hydrogen Refueling Stations in CA





# Cyber Resilience by Design or by Intervention?

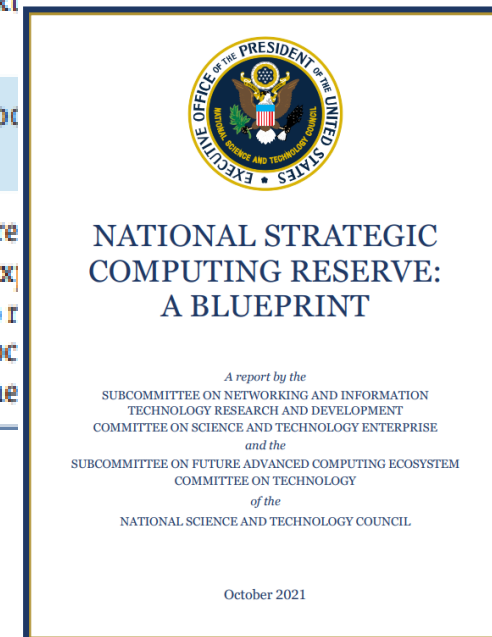
Alexander Kott, U.S. Army DEVCOM Army Research Laboratory

Maureen S. Golan, U.S. Engineer Research and Development Center, Credera Associates

Benjamin D. Trump, U.S. Engineer Research and Development Center, University of Michigan

Igor Linkov, U.S. Engineer Research and Development Center, Carnegie Mellon University

	Risk management	RBD	RBI
Objective	Harden individual components	Design components to be self-reorganizable	Rectify disruption to components and stimulate recovery by external actors
Capability	Predictable disruptions, acting primarily from outside the system components	Either known/predictable or unknown disruptions, acting at a component or system level	Failure in the context of societal needs; there may be a constellation of networks across systems
Consequence	Vulnerable nodes and/or links fail as a result of a threat	Degradation of critical functions in time and capacity to achieve system's function	Degradation of the critical societal function due to cascading failure in interconnected networks
Actor	Either internal or external to the system	Internal to the system	External to the system
Corrective action	Either loosely or tightly integrated with the system	Tightly integrated with the system	Loosely integrated with the system
Stages/ analytics	Prepare and absorb (the risk is a product of a threat, vulnerability, and consequences, and is time independent)	Recover and adapt (explicitly modeled as time to recover system function and the ability to change system configuration in response to threats)	Prepare and absorb (explicitly modeled as time to recover system function and the ability to change system configuration in response to threats)



# Stress-test the resilience of critical infrastructure

## INTEGRATED RISK/RESILIENCE STRESS TESTING

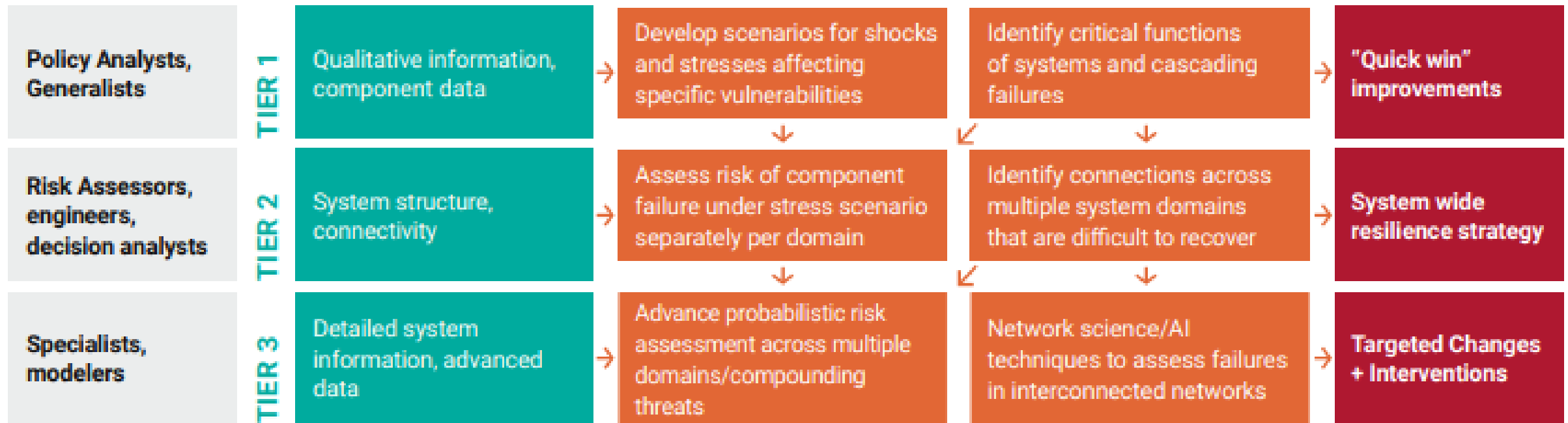
### WHO DOES ANALYSIS?

### *"Identify the functions and failures"* INPUTS

### *"Perform the stress test"* RISK

### RESILIENCE

### *"Fortify the system"* OUTPUTS

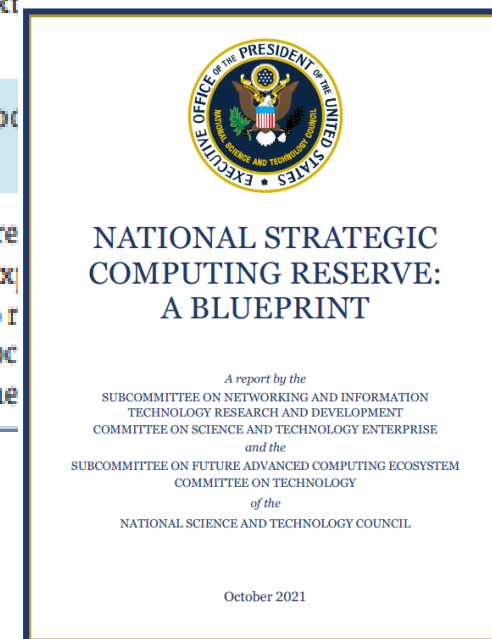




# Cyber Resilience by Design or by Intervention?

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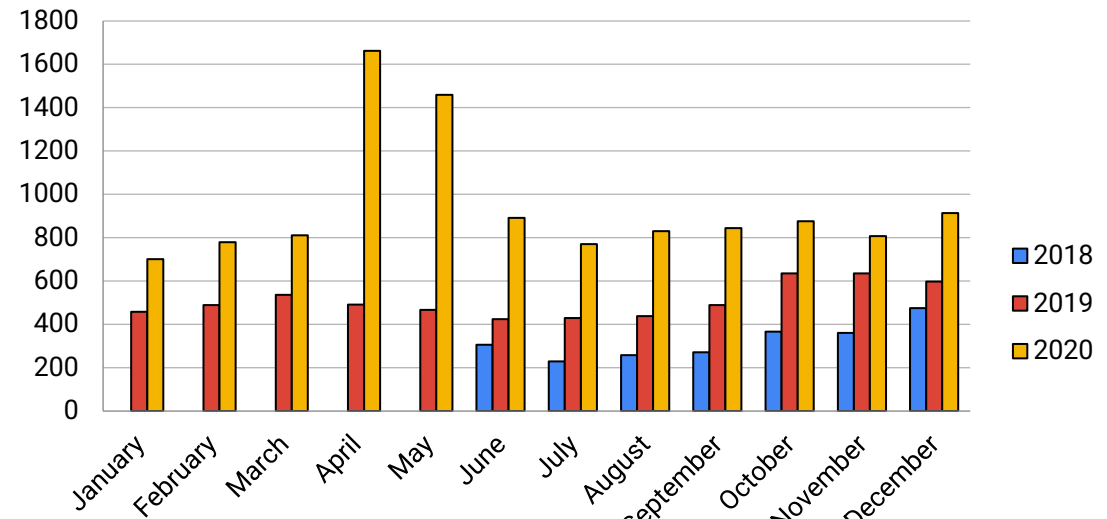
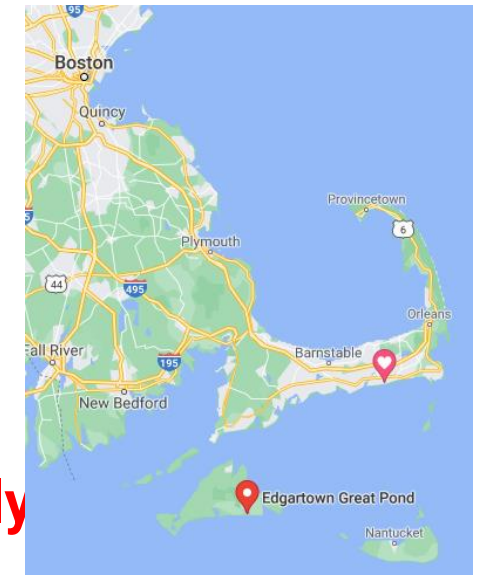




	Traditional Supply Chain Management Approaches	Resilience-by-Design	Resilience-by-Intervention
Threats to Food Security /Supply Chains	Systemic (Climate change, social and economic changes) and shocks (pandemics, cyber attacks, natural disasters)		
Actions and Analytics/Stages	Hardening the system based on assessing largely known or predictable risks (i.e. product of threat, vulnerability, and consequence)for prepare and absorb stages.	Engineering systems to be recoverable and adaptable in response to both predicted and unknown threats based on modeling loss of critical system functionality over time.	Resources outside an individual SC (e.g., stockpiles, services, community stakeholder, etc.) available to facilitate recovery and adaptation of systems in case of disruptions
Advantages of Approach	Methodology is well developed and practiced, allows system to retain functionality without disruptions. Works well for known or predictable threats.	System is designed for self-healing and able to quickly respond to either known/predictable or unknown disruptions in the context of its own needs and abilities.	Combined resources and capabilities allows cost saving as well as flexibility to adapt to a much broader range of possible disruptions.
Disadvantages of Approach	Limited to known or predictable threats; cost increases exponentially once low probability high consequence disruptions are considered. Possible catastrophic failure since system are not designed for recovery.	System needs to maintain redundant capabilities and training of personnel to maintain and act accordingly. May be quite expensive.	Necessary cooperation and resource allocation among stakeholders, regulators, and other SC players limits speed/viability of corrective action development. Cost may be substantial, but lower than in bv-design.

# Islands and Remote Communities: Food Supply Chains

## Martha's Vineyard: Monthly Visits

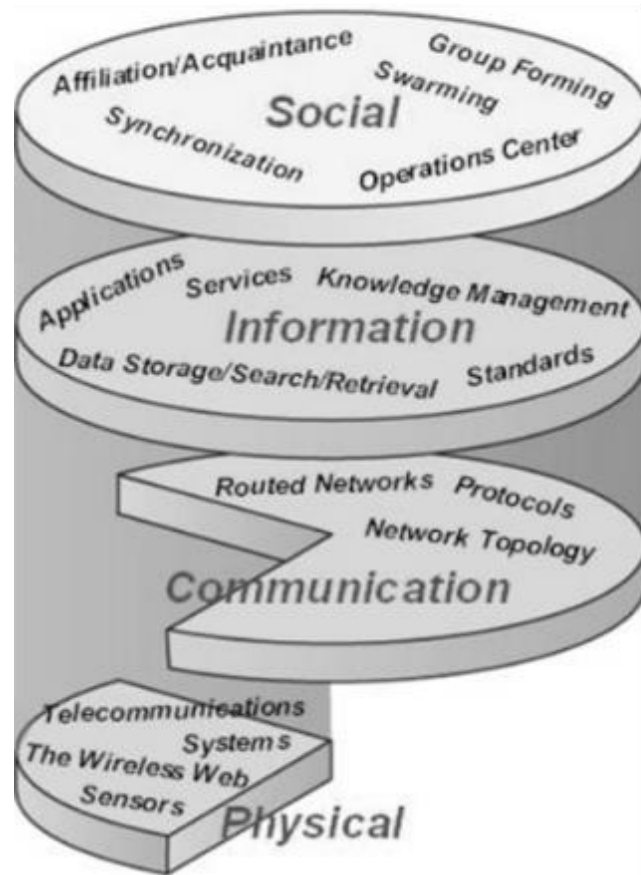


Pronounced need ongoing in remote, austere, or island communities –Tribal communities on Martha's Vineyard.

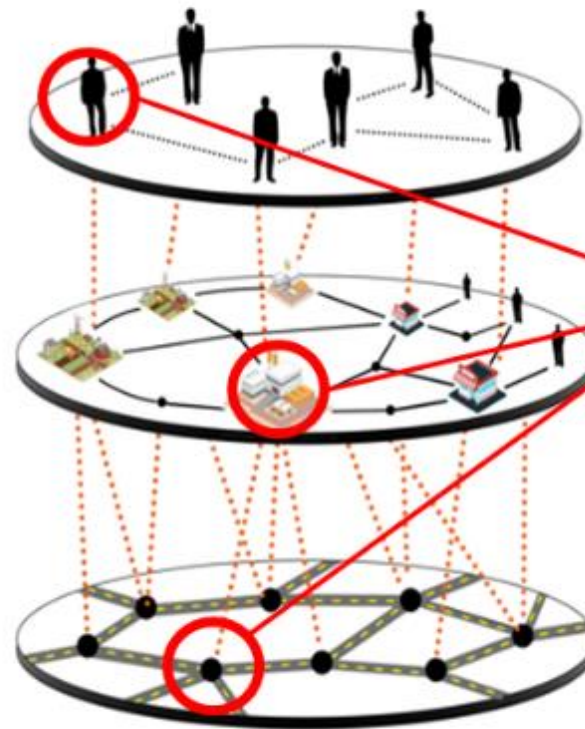
Nature Communications (in press)

# Vision for System Resilience: Social Science/Communication Integration

Real World



Model

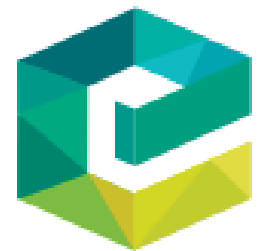


Operations

## The case for value chain resilience

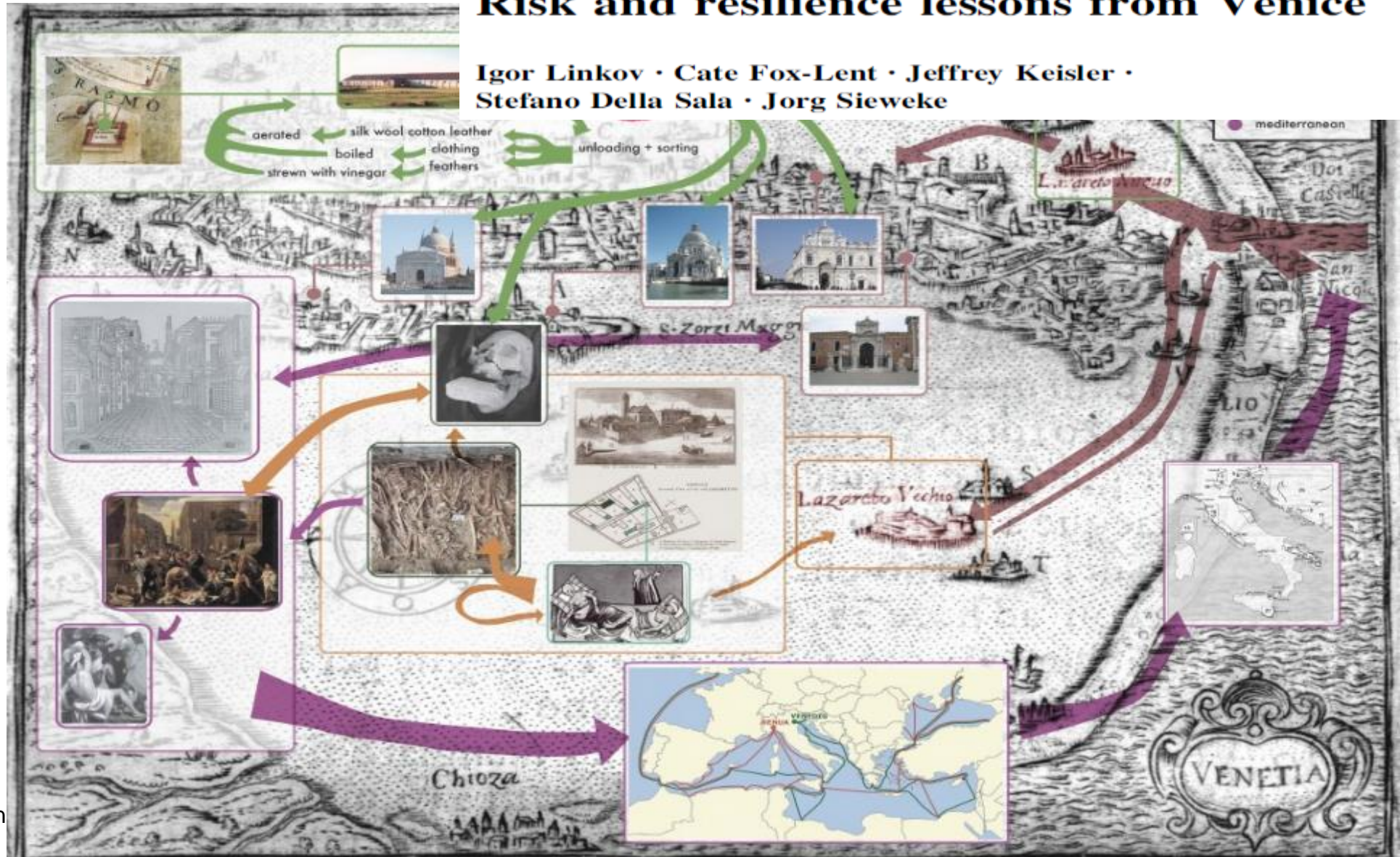
Igor Linkov, Savina Carluccio, Oliver Pritchard, Áine Ni Bhreasail,  
Stephanie Galaitzi, Joseph Sarkis and Jeffrey M. Keisler

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## Risk and resilience lessons from Venice

Igor Linkov · Cate Fox-Lent · Jeffrey Keisler ·  
Stefano Della Sala · Jorg Sieweke



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